

Request access to Electric Office (GIS)

Scottish and Southern Electricity Networks maintain a Network Geographical Information System (GIS) also known as Electric Office (EO) which represents the assets on the network in a geographical form.

Electric Office provides a cross-technology end-to-end view of the electricity network, combining the fully connected electrical system with Google mapping systems. You must log in to use Electric Office.

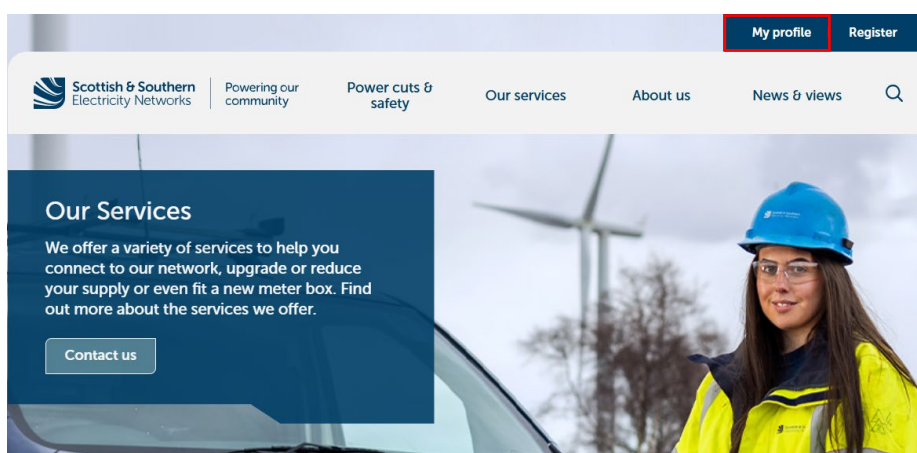
See below steps to request access to Electric Office (GIS).

Existing users

1. Go to below address.

[Our services - SSEN](#)

2. Select **My profile** in the top right corner



3. Log in to your profile using the customer portal log in details (use the log in details for the web site and not the log in details you where using for EO Web New)

Scottish & Southern Electricity Networks | Powering our community

POWER CUT? CALL 105

Sign in with your existing account

By creating an account with us, you can:

- Apply for a new electricity connection
- Apply to move, add or disconnect your electricity connection
- Track and manage your application or enquiry progress through your customer portal
- Access G&S documentation

Important:
If you are looking to register for our Priority Services, please visit our website [here](#)

Email Address

Password [Forgot your password?](#)

Sign in

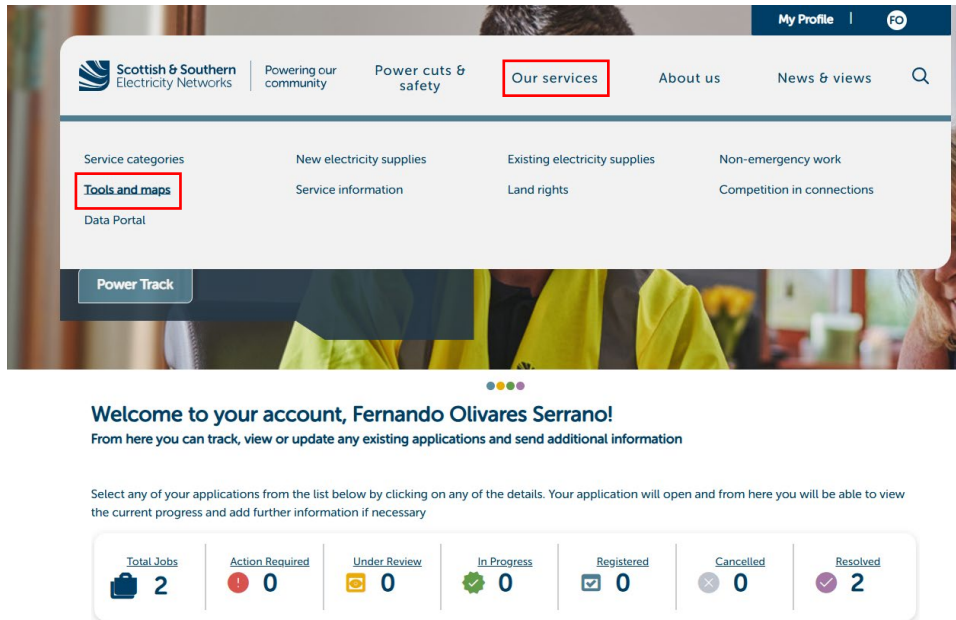
Don't have an account? [Sign up now](#)

Useful Links

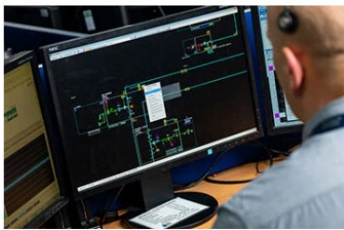
- Our website: [ssen.co.uk](#)
- Register for our free Priority Services: [PSR Register](#)
- Track a power cut: [Power Track](#)
- Need some help?
- Call us on: 0800 048 3516
- Email us at: connections@ssen.co.uk
- Customer Support: [Click here](#)

Request access to Electric Office (GIS)

4. Once logged in the Customer portal select Our services Option/ tools and maps



5. In Tools and maps select Electric Office (GIS)



Electric Office (GIS)

Electric Office provides a cross-technology end-to-end view of the electricity network, combining the fully connected electrical system with Google mapping systems. You must log in to use Electric Office.

Electric Office

Request access to Electric Office (GIS)

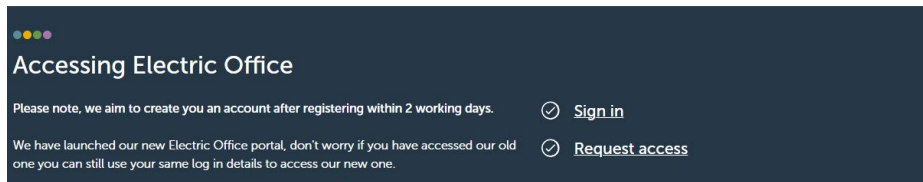
6. Click in Access Electric Office (EO)



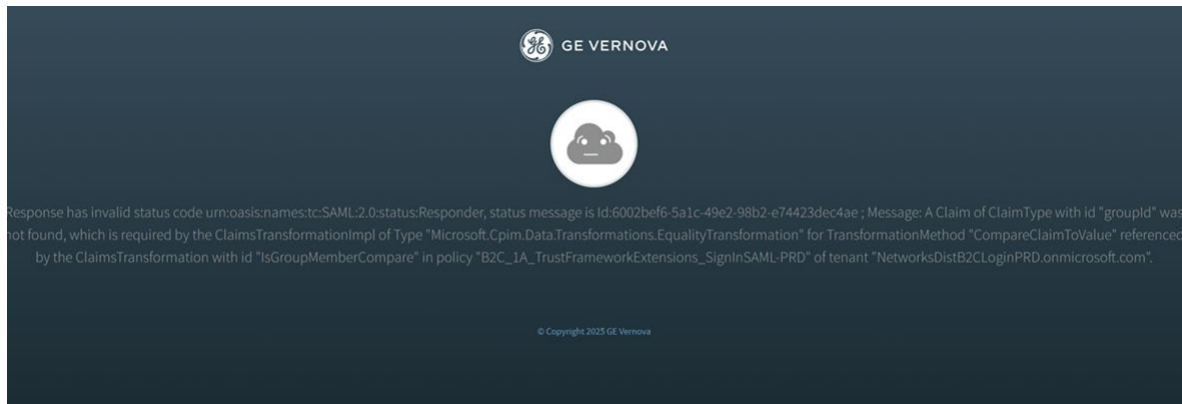
[Scottish and Southern Electricity Networks](#) / [Our services](#) / [Competition in connections](#) / [Alternative Provider Network Information](#)
/ [Network Geographical Information System \(GIS\)](#)

The Electric Office (GIS) tool will allow the identification of point of connections (POCs) using the network information.

You can sign in or request access below to view both our network regions.



7. Log in with your customer portal details. If you get the following message after the log in, you will need to request access again by clicking in request access.



Request access to Electric Office (GIS)

8. Accept the terms and conditions by ticking the box and click in Accept and Continue.



Competition in Connections Code of Practice

Network Information for Alternative Providers to Determine the Point of Connection (PoC)



Welcome to Scottish and Southern Energy Power Distribution's (SSEPD's) website providing network information and data specifically for use by registered Alternative Providers (Independent Connection Providers (ICP) and Independent Distribution Network Operators (IDNOs)) to enable design analysis to determine a suitable Point of Connection (PoC) to our electricity distribution network and/or other contestable tasks relating to such a PoC. This website provides access to network diagrams (in both schematic and geographic format), detailed technical design and specification documents and network rating and loading information. Access to this area is restricted to registered Alternative Providers or other relevant persons who may require to undertake the stated tasks who have been approved for access by SSEPD and to whom SSEPD have provided an individual non-transferable login.

SSEPD has two distribution licence holders:

1. Scottish Hydro Electric Power Distribution (SHEPD); and
2. Southern Electric Power Distribution (SEPD).

Information relating to both of these licence holders is accessible from this website, whereby links are provided for each element of information accompanied with user guides to assist site navigation and system use. This includes access to our geographic network information, which is held on a separate login and password protected area. Should you require any further assistance, please contact us directly at nc.connections@ise.com

Use of Information:

By downloading any documentation from this website and in consideration of being provided access to the documentation you are confirming that you are aware that SEPD or SHEPD is the owner of the documentation and that you will not

- i. share with or sell the documentation to any third party,
- ii. use the information and documentation for any purpose other than determining a suitable Point of Connection, or
- iii. in any other way make the information or documentation available to a person not employed by your business without the prior agreement of SEPD or SHEPD.

Usernames and passwords are unique to individuals and must not be shared with any other individual or third party. And you agree to SSEPD monitoring use of the account provided and storing data on its use.

Each named account holder hereby indemnifies SSEPD, SEPD and SHEPD against all costs, claims, damages, losses and expenses arising as a result of any failure by you to comply with these requirements. Failure to comply may also result in withdrawal of access privileges.

Legal Disclaimer:

We have developed this website to enable you to determine the Point of Connection on the SSEPD networks. All planning and design assumptions made by Alternative Providers during analysis using the information and data provided are made at the sole responsibility of the Alternative Provider. This website is continually updated with new and revised documents and information. SSEPD have endeavored to ensure the accuracy of the information and data contained within these documents contained within this website. We do not accept liability for any error within the data or its interpretation by you.

Nothing in this disclaimer limits or excludes our liability for

- a. death or personal injury caused by our negligence;
- b. fraud or fraudulent misrepresentation; or
- c. any other liability that cannot be limited or excluded by applicable law.

Subject to the above, we shall not be liable to you or any third party who relies on your use of the information and/or data for the purpose of determining a Point of Connection in delict or tort (including negligence) or otherwise, for any loss howsoever arising under or in connection with your use of the information and/or data provided for:

- a. loss of profits;
- b. loss of sales or business;
- c. loss of agreements or contracts;
- d. loss of anticipated savings;
- e. loss of or damage to goodwill; or (f) any indirect or consequential loss.

Severance:

If any of these provisions should be determined unlawful, invalid or otherwise unenforceable by reason of law then, to the extent and within the jurisdiction which that provision is found to be unlawful, invalid or unenforceable, then that provision shall be deleted and shall not affect the validity and enforceability of the remaining provisions which shall continue to be binding and in force.

Governing Law and Jurisdiction:

These terms and conditions and any dispute arising herein shall be governed by and construed in accordance with the laws of either England or Wales or Scotland depending on the country from which access is made, and subject to the exclusive jurisdiction of the English or Scottish Courts, whichever is applicable.

☐ I accept the Terms and Conditions

Accept and Continue >

9. Insert your details for secure access and click Apply.



Competition in Connections secure access request

Welcome to Scottish and Southern Power Distribution's (SSEPD's) website providing network information and data specifically for use by registered Alternative Providers (Independent Connection Providers (ICP) and Independent Distribution Network Operators (IDNOs)) in respect of Southern Electric Power Distribution plc (SEPD) and Scottish Hydro Electric Power Distribution plc (SHEPD) networks. This site will provide information which will allow the design analysis of new connections to our electricity distribution network. This website provides access to network diagrams (in both schematic and geographic format), design and specification documents and network data.

First Name *

For [redacted]
Maximum 80 characters (72 remaining)

Last Name *

Oli [redacted]
Maximum 80 characters (64 remaining)

Email Address *

for [redacted]
Maximum 80 characters (49 remaining)

Mobile Number *

[redacted]
Maximum 15 characters

Postcode *

Eg: 'E4 9BT' OR '47 Richmond Crescent' OR 'SE'

Company name *

[redacted]

Reason for request *

[redacted]
Maximum 2000 characters

[Cancel & go back to G81 Library](#)

Apply



Request access to Electric Office (GIS)


1. A request to access EO will be submitted for approval.

G81 Request Form completed

Competition and Connections Request Form Completed

Thanks!

Your request for EO access is successfully submitted

 You now have access to:

- The SSEN G81 Library
- Cost apportionment register (ECCR)
- Schematics for our high voltage network
- Network loading and rating documents
- POC Design matrix

[Back to G81 Library](#)

Once the request has been approved you should get an Email confirming your access has been granted for G81 Documents and EO access including the link to go to Electric Office (GIS).

Request access to Electric Office (GIS)

New Users

1. Go to below address.

[Tools and maps – SSEN https://www.ssen.co.uk/our-services/tools-and-maps/](https://www.ssen.co.uk/our-services/tools-and-maps/)

2. Select Electric Office.

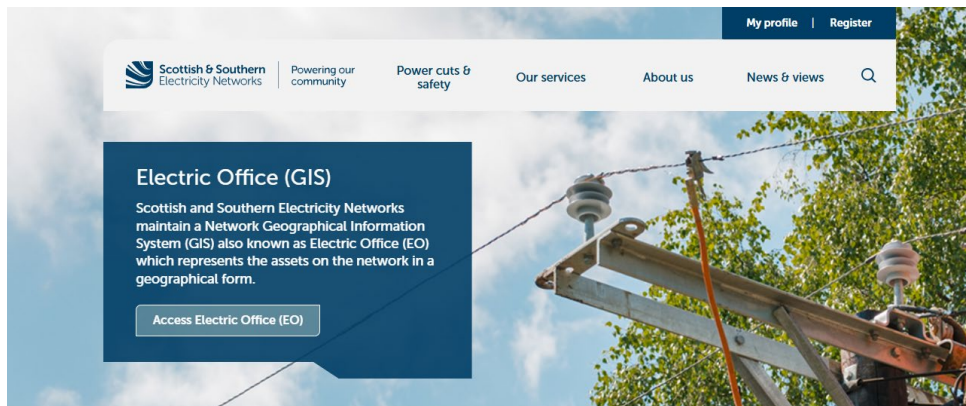


Electric Office (GIS)

Electric Office provides a cross-technology end-to-end view of the electricity network, combining the fully connected electrical system with Google mapping systems. You must log in to use Electric Office.

[Electric Office](#)

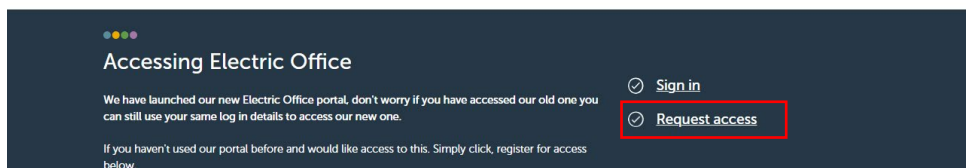
3. Click in Request access.



[SSEN](#) / [Our services](#) / [Tools and maps](#) / [Network Geographical Information System \(GIS\)](#)

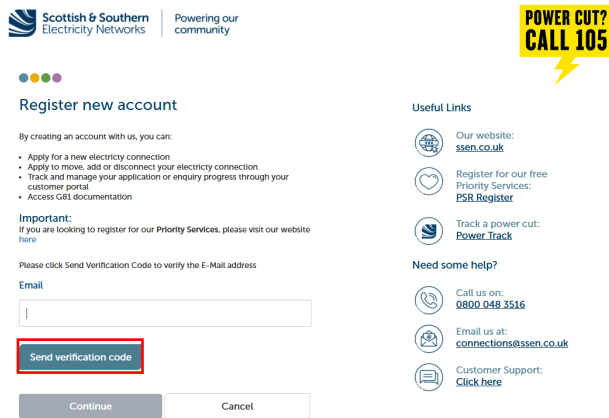
The Electric Office (GIS) tool will allow the identification of point of connections (POCs) using the network information.

You can sign in or request access below to view both our network regions.



Request access to Electric Office (GIS)

4. Insert your email and click in Send Verification code (Register).



Scottish & Southern Electricity Networks | Powering our community

Register new account

By creating an account with us, you can:

- Apply for a new electricity connection
- Apply to move, add or disconnect your electricity connection
- Track and manage your application or enquiry progress through your customer portal
- Access G81 documentation

Important:
If you are looking to register for our Priority Services, please visit our website [here](#)

Please click Send Verification Code to verify the E-Mail address

Email

Send verification code

Continue Cancel

POWER CUT? CALL 105

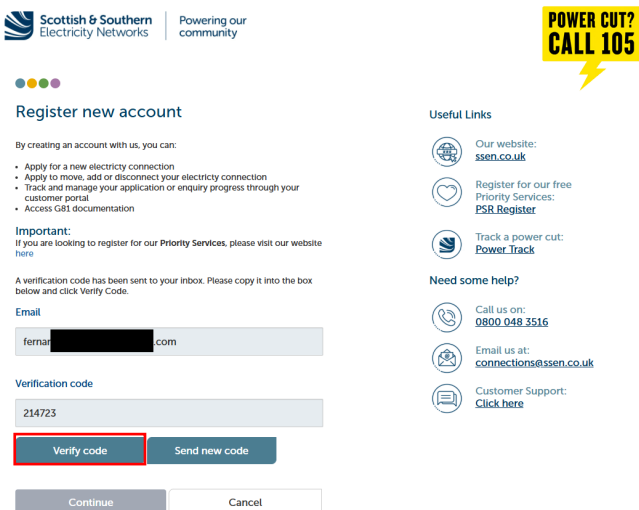
Useful Links

- Our website: ssen.co.uk
- Register for our free Priority Services: [PSR Register](#)
- Track a power cut: [Power Track](#)

Need some help?

- Call us on: 0800 048 3516
- Email us at: connections@ssen.co.uk
- Customer Support: [Click here](#)

5. Insert the verification code received on the email and click in Verify code.



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Important:
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A verification code has been sent to your inbox. Please copy it into the box below and click Verify Code.

Email

fernando@black.com

Verification code

214723

Verify code Send new code

Continue Cancel

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E-mail address verified. Click Continue complete registration.

Email
fer[REDACTED].com

[Change e-mail](#)

[Continue](#) [Cancel](#)

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7. Insert the New Password, confirm the Password.

(Password should be 8-30 characters long, must include an uppercase character and at least one numeric character, can include the following characters + = _ @ # \$ % ^ & , . < > / ~ \ [] () { } ? ! | and is case sensitive).

Insert your name and your Last name and click in Continue.

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Password
**[REDACTED]

Confirm password
****[REDACTED]

First name
Fer[REDACTED]

Last name
Oti[REDACTED]

Marketing consent
☐ Please tick here if you wish to receive news, details of products and offers from us

[Continue](#) [Cancel](#)

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- iii. in any other way make the information or documentation available to a person not employed by your business without the prior agreement of SEPD or SHEPD.

Usernames and passwords are unique to individuals and must not be shared with any other individual or third party. And you agree to SSEPD monitoring use of the account provided and storing data on its use.

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Nothing in this disclaimer limits or excludes our liability for

- a. death or personal injury caused by our negligence;
- b. fraud or fraudulent misrepresentation; or
- c. any other liability that cannot be limited or excluded by applicable law.

Subject to the above, we shall not be liable to you or any third party who relies on your use of the information and/or data for the purpose of determining a Point of Connection in delict or tort (including negligence) or otherwise, for any loss howsoever arising under or in connection with your use of the information and/or data provided for:

- a. loss of profits;
- b. loss of sales or business;
- c. loss of agreements or contracts;
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Severance:

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Maximum 80 characters (72 remaining)

Last Name *

Oli [redacted]
Maximum 80 characters (64 remaining)

Email Address *

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Maximum 80 characters (49 remaining)

Mobile Number *

[redacted]
Maximum 15 characters

Postcode *

Eg: 'E4 9BT' OR '47 Richmond Crescent' OR 'SE'

Company name *

[redacted]

Reason for request *

[redacted]
Maximum 2000 characters

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