



SSEN Flexibility Standard Agreement (FSA) and Service Terms

Corrections Log for FSA and Service Terms
March 2024

SSEN Standard Flexibility Service Agreement v2.1 and SSEN Service Terms aligned to FSA (Flexible Power) v2.1

	Version	Main Contract/ Service Terms	Section	Paragraph	Description	Date of Change
1.	V2.1 SSEN revision 0	Main Contract	Front cover	N/A	Changed the version and date from “SSEN v2.1 October 2023” to “ENA standardised v2.1” and added the date separately as “December 2023”	December 2023
2.	V2.1 SSEN revision 0	Main Contract & Service Terms	Footers	N/A	The date in the footer from “October” to “December”.	December 2023
3.	V2.1 SSEN revision 0	Service Terms	Introduction	1 (Table 1)	Change Availability Agreement period from “blank” to “1 week ahead”.	December 2023
4.	V2.1 SSEN revision 0	Service Terms	Changes to Service Terms	2	<p>Insert a fullstop after “Flexibility Services” to turn the following sentence into two sentences: Change from: “All UK DNOs work collectively through the ENAs Open Networks Project to develop and maintain a standardised contract for the procurement of Flexibility Services each DNO has expanded on this where necessary from the standardised version.”</p> <p>To: “All UK DNOs work collectively through the ENAs Open Networks Project to develop and maintain a standardised contract for the procurement of Flexibility Services. Each DNO has expanded on this where necessary from the standardised version.”</p>	December 2023
5.	V2.1 SSEN revision 0	Service Terms	Service Terms Glossary	3	<p>Include a glossary term and definition for “Overarching Agreement”</p> <p>“under the overarching agreement, capacity and pricing will be captured at the tender for services stage otherwise known as the “call off tender”. All providers who have signed an overarching</p>	December 2023

					agreement can bid under the call off tender. The Overarching Agreement allows more flexibility for awarding both longer term and closer to real time contracts.”	
6.	V2.1 SSEN revision 0	Service Terms	Payment Calculation Parameter Values	5.5.2	Change Penalisation Multiplier from 2% to 2.	December 2023
7.	V2.1 SSEN revision 0	Service Terms	Payment Terms	5.7.9	Change “Clause Error! Reference source not found. ” to “Clause 5.7.6”	December 2023
8.	V2.1 SSEN revision 0	Service Terms	Annex 2	6.1	<p>Replace the “Tender for Services” table.</p> <ul style="list-style-type: none"> • Change the header title “Budget Available” to “Estimated Market Value”. <p>The new table now includes the following additional columns:</p> <ul style="list-style-type: none"> • service seasons split by Licence area; • Days of the year with constraints; • Identify the number of days per year linked to the identified “Days of the year with constraints”; • Hours per day linked to the “Days of the year with constraints”; • Service windows calculated from “days/year” and “hours per day”; 	December 2023
9.	V2.1 SSEN revision 0	Service Terms	Annex 2	7.1	Replace the “Call off Submission Form”. In the new table, the units of measurements e.g. MW, £/MW/h, minutes have been moved into the header.	December 2023
10.	V2.1 SSEN revision 0	Service Terms	Commencement and Expiry Dates	13.1	<p>Removed a comma between “and” and “subject” from the following sentence:</p> <p>“This Overarching Agreement shall commence on the Commencement Date and, subject to earlier termination, shall continue until the Expiry Date.”</p> <p>The sentence becomes:</p>	December 2023

					<p>“This Overarching Agreement shall commence on the Commencement Date and subject to earlier termination, shall continue until the Expiry Date.”</p>	
11.	V2.1 SSEN Revision 1	Service Terms	Under-Performance	5.9	<p>Update paragraph 5.9c as follows:</p> <p>Amend from: “The Utilisation Price payable for under-performing periods is 25% of the normal Utilisation Price.” To: “The Utilisation Price payable for under-performing periods will be as calculated in the payment calculation document referenced in paragraph 5.5 of this service terms.”</p>	January 2024
12.	V2.1 SSEN Revision 1	Service Terms	Annex 2	6.1	<ul style="list-style-type: none"> • Changed from Capacity (Uncapped) (MW) to Maximum Capacity (MW) • Removed “Availability (MWh) column. • Removed “Service seasons SHEPD” and “Service seasons SEPD”. • Removed column titled “Days”. • Added columns for “Service Window” and “Service Seasons”. • Changed column that was “Service windows” to “Maximum Availability hours” 	January 2024
13.	V2.1 SSEN Revision 1	Service Terms	API Instructions	7.6.3	<p>Update to include the need to agree “minimum run time” with flexible power providers and pay Utilisation for the whole Service Window that the Company instructed for. This is being updated to align with paragraph 7.6a of the manual contract.</p> <p>Update 7.6.3 from:</p> <p>“If during an Event a change to the Stop Time is required, the Company may (subject to operational parameters) issue an</p>	January 2024

					<p>updated Stop Instruction via API, accompanied (optionally) by phone call.</p> <p>To: “If during an Event a change to the Stop Time is required, the Company may (subject to operational parameters) (after any agreed minimum run time) issue an updated Stop Instruction via API, accompanied (optionally) by phone call and pay Utilisation for the whole Service Window that the Company instructed for.”</p>	
14.	V2.1 SSEN Revision 1	Service Terms	API Instructions	7.6.4	<p>Update 7.6.4 to align with 7.6b of the manual contract as follows by inserting “instructed” before Stop Time as follows:</p> <p>Amend from: “If the service does not end at the Stop Time, the DER may be tripped if the Company determines there is a risk to the network.”</p> <p>To: “If the service does not end at the instructed Stop Time, the DER may be tripped if the Company determines there is a risk to the network.”</p>	January 2024
15.	V2.1 SSEN Revision 1	Service Terms	Service Term Glossary	3.	<p>Add the definition of “Minimum Run Time” to the service terms glossary. “refers to technical “Minimum Run Time” which is the minimum run time in the event of an emergency stop. It is not to be confused with commercial “Minimum Run Time” which is the duration of the service.”</p>	January 2024
16.	V2.1 SSEN Revision 1	Service Terms	Annex 2, Call Off Submission Form	7.1	<p>Changed from “MW Offered” to “Maximum MW Offered”</p>	January 2024

17.	V2.1 SSEN Revision 1	Service Terms	Service Terms Glossary	3	Update the definition of ‘Service Resonse Direction’ by replacing the phrase “Appendix A – DER Details and Pricing.xlsx” with “Call-Off bid details.xlsx”.	January 2024
18.	V2.1 SSEN Revision 1	Main Contract	Front cover	N/A	Changed the date from “December 2023” to “January 2024”	February 2024
19.	V2.1 SSEN Revision 2	Main Contract	Front cover	N/A	Changed the date from “January 2024” to “February 2024”	February 2024
20.	V2.1 SSEN Revision 2	Service Terms	Annex 2, Tender for Services	6.1	<ul style="list-style-type: none"> • Replaced column titled “Direction of Response Required” with “Service Response Direction” • Added column titled “Minimum Capacity” • Removed column titled “Utilisation (MWh)” • Removed column titled “Minimum Run time (minutes)” • Replaced column titled “days/year” with “Expected Days/season” 	February 2024
21.	V2.1 SSEN Revision 2	Service Terms	Service Terms Glossary	3	<p>Update the reference to the document “Appendix A – DER Details and Pricing.xlsx” for the definitions shown below to “Call-off bid details.xlsx”:</p> <ul style="list-style-type: none"> • “Restore Services” • “Secure Services” • “Dynamic Services” • “Maximum Capacity” 	February 2024
22.	V2.1 SSEN Revision 2	Main Contract	Service Terms	All	<p>The service terms have been removed from the overarching agreement. The service terms are now a standalone document.</p> <p>Added a new paragraph to the service terms as follows:</p>	February 2024

					<p>Applicability of Manual or Flexible Service (automated dispatch) Terms</p> <ul style="list-style-type: none"> • Providers have the choice of manual or flexible service terms for the dispatch of flexibility services. • Either manual or automated dispatch service terms will be applied depending on the service being dispatched. • The choice of either manual or automated dispatch service terms will be confirmed at the point of acceptance of a call off bid. 	
23.	V2.1 SSEN Revision 2	Service Terms	Applicability of Manual or Flexible Service Terms		<p>Added a new paragraph to the service terms as follows:</p> <p>Applicability of Manual or Flexible Service (automated dispatch) Terms</p> <ul style="list-style-type: none"> • Providers have the choice of manual or flexible service terms for the dispatch of flexibility services. • Either manual or automated dispatch service terms will be applied depending on the service being dispatched. • The choice of either manual or automated dispatch service terms will be confirmed at the point of acceptance of a call off bid. 	February 2024

SSEN Standard Flexibility Service Agreement v2.1 and SSEN Service Terms aligned to FSA (Manual) v2.1

	Version	Main Contract/ Service Terms	Section	Paragraph	Description	Date of change
1.	V2.1 SSEN Revision 0	Main Contract	Front cover	N/A	Changed the version and date from “SSEN v2.1 October 2023” to “ENA standardised v2.1” and added the date separately as “December 2023”	December 2023
2.	V2.1 SSEN Revision 0	Main Contract & Service Terms	Footers	N/A	The date in the footer from “October” to “December”.	December 2023
3.	V2.1 SSEN Revision 0	Service Terms	Introduction	1 (Table 1)	Change Availability Agreement period from “blank” to “1 week ahead”.	December 2023
4.	V2.1 SSEN Revision 0	Service Terms	Service Terms glossary	3	Remove the blank row between “utilisation” and “Utilisation Instruction Acknowledgement Period”.	December 2023
5.	V2.1 SSEN Revision 0	Service Terms	Changes to Service Terms	2	<p>Insert a fullstop after “Flexibility Services” to turn the following sentence into two sentences: Change from: “All UK DNOs work collectively through the ENAs Open Networks Project to develop and maintain a standardised contract for the procurement of Flexibility Services each DNO has expanded on this where necessary from the standardised version.”</p> <p>To: “All UK DNOs work collectively through the ENAs Open Networks Project to develop and maintain a standardised contract for the procurement of Flexibility Services. Each DNO has expanded on this where necessary from the standardised version.”</p>	December 2023
6.	V2.1 SSEN Revision 0	Service Terms	Service Terms Glossary	3	Include a glossary term and definition for “Overarching Agreement”	December 2023

					“under the overarching agreement, capacity and pricing will be captured at the tender for services stage otherwise known as the “call off tender tender”. All providers who have signed an overarching agreement can bid under the call off tender. The Overarching Agreement allows more flexibility for awarding both longer term and closer to real time contracts.”	
7.	V2.1 SSEN Revision 0	Service Terms	Payment calculation parameter values	5.3.2	Change Penalisation Multiplier from 2% to 2.	December 2023
8.	V2.1 SSEN Revision 0	Service Terms	Payment Terms	5.5.9	Change “Clause Exhibit 1603288919Part 18489898244.65.5.6” to “Clause 5.5.6”	December 2023
9.	V2.1 SSEN Revision 0	Service Terms	Annex 2, Tender for services	6.1	<p>Replace the “Tender for Services” table.</p> <ul style="list-style-type: none"> • Change the header title “Budget Available” to “Estimated Market Value”. <p>The new table now includes the following additional columns:</p> <ul style="list-style-type: none"> • service seasons split by Licence area; • Days of the year with constraints; • Identify the number of days per year linked to the identified “Days of the year with constraints”; • Hours per day linked to the “Days of the year with constraints”; • Service windows calculated from “days/year” and “hours per day”; 	December 2023
10.	V2.1 SSEN Revision 0	Service Terms	Annex 2, Call off Submission form	7.1	Replace the “Call off Submission Form”. In the new table, the units of measurements e.g. MW, £/MW/h, minutes have been moved into the header.	December 2023
11.	V2.1 SSEN Revision 0	Service Terms	Commencement and Expiry Dates	11.1	<p>Removed a comma between “and” and “subject” from the following sentence:</p> <p>“This Overarching Agreement shall commence on the Commencement Date and,</p>	December 2023

					<p>subject to earlier termination, shall continue until the Expiry Date.” The sentence becomes:</p> <p>“This Overarching Agreement shall commence on the Commencement Date and subject to earlier termination, shall continue until the Expiry Date.”</p>	
12.	V2.1 SSEN Revision 1	Service Terms	Under-Performance	5.7	<p>Update paragraph 5.7c as follows:</p> <p>Amend from: “The Utilisation Price payable for under-performing periods is 25% of the normal Utilisation Price.” To: “The Utilisation Price payable for under-performing periods will be as calculated in the payment calculation document referenced in paragraph 5.3 of this service terms.”</p>	January 2024
13.	V2.1 SSEN Revision 1	Service Terms	Annex 2, Tender for Services	6.1	<ul style="list-style-type: none"> • Changed from Capacity (Uncapped) (MW) to Maximum Capacity (MW) • Removed “Availability (MWh) column. • Removed “Service seasons SHEPD” and “Service seasons SEPD”. • Removed column titled “Days”. • Added columns for “Service Window” and “Service Seasons”. • Changed column that was “Service windows” to “Maximum Availability hours” 	January 2024
14.	V2.1 SSEN Revision 1	Service Terms	Annex 2	7.1	<ul style="list-style-type: none"> • Changed from “MW Offered” to “Maximum MW Offered” 	January 2024
15.	V2.1 SSEN Revision 1	Service Terms	Service Terms Glossary	3	<p>Update the definition of ‘Service Resonse Direction” by replacing the phrase “Appendix A – DER Details and Pricing.xlsx” with “Call-Off bid details.xlsx”.</p>	January 2024

16.	V2.1 SSEN Revision 1	Service Terms	Service Terms Glossary	3	Add the following definition to the service term glossary: means either; an increase of net export of active power to or reduction of net import of active power from the Company's Network (also known as "GTU/DTD"), or a decrease of net export of active power to or increase of net import of active power from the Company's Network (Also known as "GTD/DTU"), as stated in Call-Off bid details.xlsx;	January 2024
17.	V2.1 SSEN Revision 1	Main Contract	Front cover	N/A	Changed the date from "December 2023" to "January 2024"	January 2024
18.	V2.1 SSEN Revision 2	Main Contract	Front cover	N/A	Changed the date from "January 2024" to "February 2024"	February 2024
19.	V2.1 SSEN Revision 2	Service Terms	Annex 2, Tender for Services	6.1	<ul style="list-style-type: none"> • Replaced column titled "Direction of Response Required" with "Service Response Direction" • Added column titled "Minimum Capacity" • Removed column titled "Utilisation (MWh)" • Removed column titled "Minimum Run time (minutes)" • Replaced column titled "days/year" with "Expected Days/season" 	February 2024
20.	V2.1 SSEN Revision 2	Service Terms	Service Terms Glossary	3	Add the definition of "Service Response" as follows: means either; an increase of net export of active power to or reduction of net import of active power from the Company's Network, or; a decrease of net export of active power to or increase of net import of active power from the Company's Network;	February 2024
21.	V2.1 SSEN Revision 2	Service Terms	Service Terms Glossary	3	Add the definition of "Service Response Direction" as follows:	February 2024

					means either; an increase of net export of active power to or reduction of net import of active power from the Company's Network (also known as "GTU/DTD"), or a decrease of net export of active power to or increase of net import of active power from the Company's Network (Also known as "GTD/DTU"), as stated in Call-Off bid details.xlsx;	
22.	V2.1 SSEN Revision 2	Service Terms	Service Terms Glossary	3	Add the definition of "Restore Services" as follows: means the Company's 'restore' constraint management zone services (as further explained on the Portal) required in a Zone identified by the Company and which the Provider is contracted to provide if so stated in Call-off bid details.xlsx as outlined in Annex 2 section 7;	February 2024
23.	V2.1 SSEN Revision 2	Service Terms	Service Terms Glossary	3	Add the definition of "Secure Services" as follows: means the Company's 'secure' constraint management zone services (as further explained on the Portal) required in a Zone identified by the Company and which the Provider is contracted to provide if so stated in Call-off bid details.xlsx as outlined in Annex 2 section 7;	February 2024
24.	V2.1 SSEN Revision 2	Service Terms	Service Terms Glossary	3	Add the definition of "Dynamic Services" as follows: means the Company's 'dynamic' constraint management zone services required in a Zone identified by the Company and which the Provider is contracted to provide if so	February 2024

					stated in Call-Off bid details.xlsx and outlined in Annex 2 section 7;	
25.	V2.1 SSEN Revision 2	Main Contract	Service Terms	All	<p>The service terms have been removed from the overarching agreement. The service terms are now a standalone document.</p> <p>Added a new paragraph to the service terms as follows:</p> <p>Applicability of Manual or Flexible Service (automated dispatch) Terms</p> <ul style="list-style-type: none"> • Providers have the choice of manual or flexible service terms for the dispatch of flexibility services. • Either manual or automated dispatch service terms will be applied depending on the service being dispatched. • The choice of either manual or automated dispatch service terms will be confirmed at the point of acceptance of a call off bid. 	February 2024
26.	V2.1 SSEN Revision 2	Service Terms	Applicability of Manual or Flexible Service Terms		<p>Added a new paragraph to the service terms as follows:</p> <p>Applicability of Manual or Flexible Service (automated dispatch) Terms</p> <ul style="list-style-type: none"> • Providers have the choice of manual or flexible service terms for the dispatch of flexibility services. • Either manual or automated dispatch service terms will be applied depending on the service being dispatched. • The choice of either manual or automated dispatch service terms will be confirmed at the point of acceptance of a call off bid. 	February 2024