



SSEN Distribution

OUR FLEXIBILITY ROADMAP

May 2026



Scottish & Southern
Electricity Networks

DSO Powering Change



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OUR FLEXIBILITY ROADMAP

MAY 2026



About this document

The Flexibility Roadmap describes the tools we have available to support safe and efficient system operation. It sets out why and when we use flexibility across the full range of flexibility services, access products and price signals.

Distribution Network Options Assessment (DNOA) aims to enhance industry transparency by outlining how we make decisions to meet future capacity needs.

ODM (Operational decision-making) sets out the way we manage the network in real time, including which Distributed Energy Resources (DER) we dispatch and why we do this.

This document has three sections; our flexibility toolkit, the products used and how this is informed by stakeholder feedback.

The end of this document includes how you can engage and help us to continue evolving and refining our approach.





0. EXECUTIVE SUMMARY



Scottish and Southern Electricity Networks (SSEN) is focussed on the effective deployment of flexibility services at scale, which allow us to maximise existing network capacity, manage congestion, accelerate customer connections and deliver a fair, efficient and resilient energy system. Flexibility reduces the need for traditional reinforcement in areas of uncertainty, ensuring that investment is targeted where it delivers greatest benefit while keeping costs down for customers. This approach aligns with SSEN's overarching Distribution System Operator (DSO) strategy: smart, fair, now.

This Flexibility Roadmap sets out how SSEN will continue to develop and scale its flexibility markets during 2026/27, building on the significant progress already achieved. As of March 2026, SSEN successfully managed over £236m of reinforcement investment through flexibility services, tendered more than 300MW across 67 procurement rounds, expanded participation to 33 active Flexibility Service Providers, and launched new market mechanisms including day ahead markets to enable closer to real time system management.

Flexibility is increasingly critical as electrification of heat and transport accelerates and more distributed energy resources (DER) connect at all voltage levels. The roadmap describes how SSEN will use a combination of Flexibility Services, Early Access products, and Network Signals to optimise the network, working in parallel with the National Energy System Operator (NESO), Market Facilitator, Stakeholders and other DSOs to ensure whole system coordination.

Looking ahead to 2026/27 and into RIIO ED3, SSEN will expand the number of Constraint Managed Zones (CMZs), evolve product design, continue standardisation with Elexon's Market Facilitator rules, and enhance automation of scheduling and dispatch through our merit order decision engine. We will develop, trial and lead on the ED3 Build and Flex use cases, such as connections acceleration, outage related flexibility, and implicit flexibility opportunities to manage uncertainty and avoid connection delays. We will offer more entry points for market participants and unlock further capacity to support low carbon technologies.

The roadmap presents a clear, transparent programme of procurement activity, market development and stakeholder engagement that will drive an inclusive and cost effective transition to net zero across SSEN's regions.



Figure 1: Map of our network areas.



1. INTRODUCTION

This Flexibility Roadmap builds on several years of real-world flexibility market operations, procurement, auctions and market development across SSEN's central southern England and north of Scotland licence areas. Moving from "capability" to "impact" by scaling flexibility, strengthening governance and unlocking network capacity to accelerate connections for communities whilst delivering value for our flexibility services providers and consumers across the energy system.

It explains:

- Why flexibility is essential to ensuring the network can support rapid growth in low carbon technologies while maintaining security of supply and minimising costs.
- What products, markets and new opportunities are available in 2026/27, including standardised Market Facilitator aligned services, non standard options for unique network needs, and emerging tools such as Smart Signal.
- How SSEN will enhance transparency and participation, supporting DER of all sizes, from industrial assets to domestic low carbon technologies, to engage with flexibility opportunities.
- The role of collaboration with stakeholders, communities, FSPs, technology partners, NESO, and other DSOs in delivering a coordinated whole system approach.



Forecasting and
planning future needs



Developing an inclusive
flexibility marketplace



Developing network
flexibility at scale



Driving transparency
and coordination

Figure 2: Our core DSO functions.

2026/27 reflects SSEN's commitment to a just transition. This includes ensuring that flexibility markets are accessible to domestic and vulnerable customers, incorporating community driven energy initiatives, and embedding best practice through programmes such as Flex Assure.

This proactive approach ensures that customers benefit from lower costs, faster connections, and a more resilient, future ready electricity system.



2. KEY ACHIEVEMENTS SO FAR

24hr

Day-Ahead Registration

Broadest routes to market

+33%

Procured Capacity

Close to 1GW total



Engagement Activities

Quarterly FSP bilaterals, webinars, newsletters, surveys, face to face events and dedicated product workshops.



Products and Innovations

Load Managed Areas flexibility incentive payment, implicit flex trials, flex for planned outages, island community bilateral contracts.

1.3GWh

Flexibility Dispatched

Record high volume

88.2%

Bid Acceptance Rate

FSP Confidence

Stakeholders driving improvements

They said

We want more automation and real-time visibility to make decision-making easier.

We want more confidence on market revenue and more opportunities.

We want simpler digital processes when procuring flexibility.

We want more revenue certainty with longer term markets.

We did

Implemented API and Realtime visibility across all market bidding to reduce manual decision-making time and increase transparency.

We became the second DSO to implement Day-Ahead, providing more market opportunities and revenue certainty.

Upgraded our platform functionality to streamline processes and make procurement more straightforward.

Launching SAOU product within-year flexibility markets to offer availability payment commitments.

52

FSP Contracts

Record engagement

90%

Forecast Accuracy

Automated dispatch

Figure 3: Snapshot of our performance.



3. WHY WE USE FLEXIBILITY

As more electricity is generated from renewable sources like wind and solar, and with the increased connection of low carbon technologies like heat pumps and electric vehicles, parts of the local electricity network can become constrained at certain times. These congestions are typically location specific and time limited, driven by periods of high demand or high renewable generation.

Rather than reinforcing the network with new cables and substations where there is low certainty of these congestions, SSEN uses DSO flexibility markets to manage congestion efficiently and at lower cost until the reinforcement is delivered or certainty increased.

Flexibility releases more network capacity by using customer provided flexibility so we can keep the network within limits and make better use of the capacity that already exists.

This approach enables customers to connect earlier by offering managed connection solutions ahead of network reinforcement, reducing delays and costs. It also supports the rapid connection of low carbon technologies such as EV charging, heat pumps, and renewables, helping accelerate decarbonisation while using the electricity network more efficiently.

Our investment and construction decisions consider how using flexibility could be cost effective and the right choice to keep bills low and maintain an efficient network that is sized to meet the future needs at the right time.

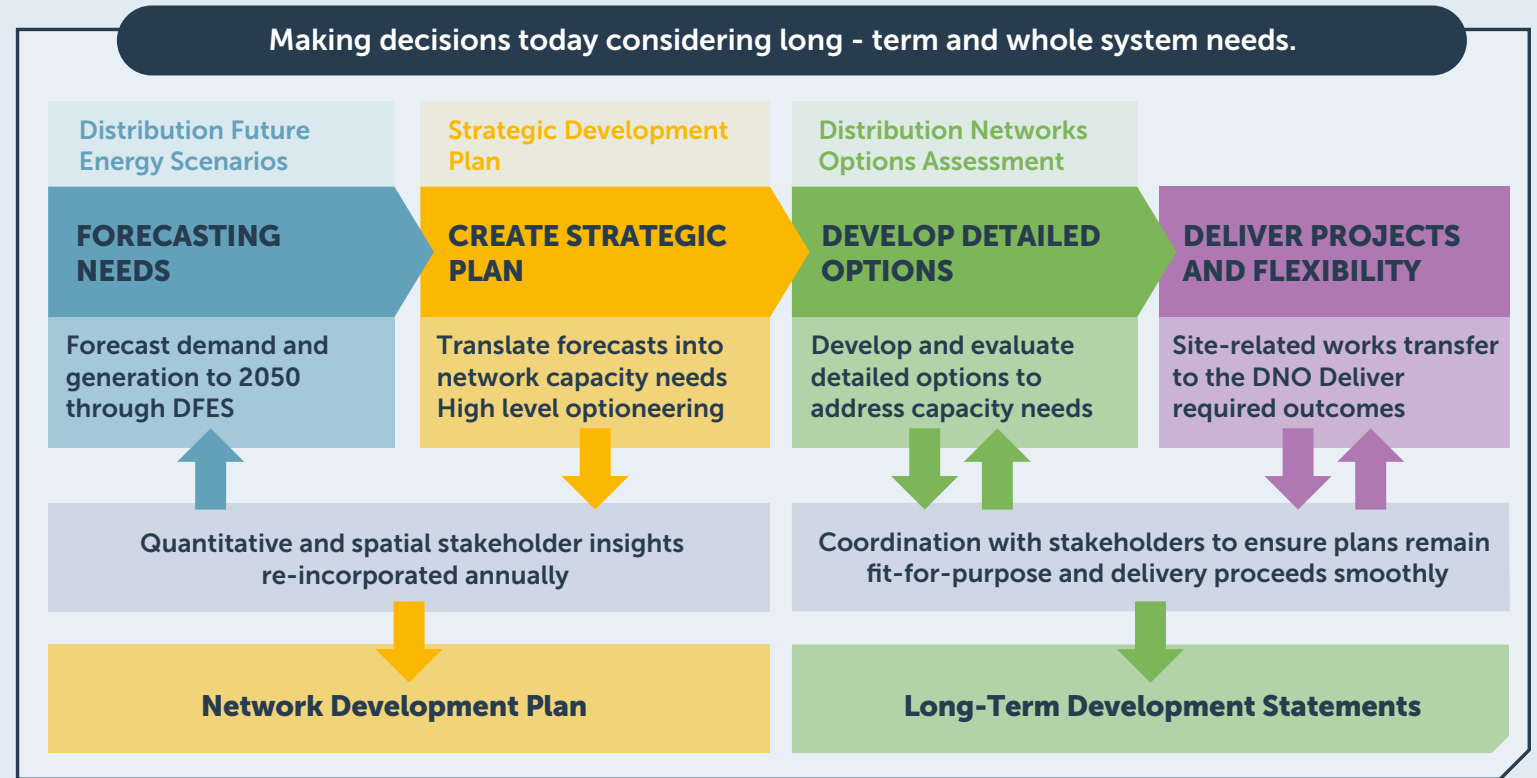


Figure 4: End-to-end strategic network planning process.



4. USING FLEXIBILITY IN 2026/27

We operate a set of standard flexibility products aligned to different operational timescales and network needs. The requirements are published ahead of need for Flexibility Service Providers (FSPs) to see where flexibility opportunities are available, including the location, service windows (dates/times) volumes, direction of generation or demand and budgets. We'll then run flexibility auctions regularly throughout the year to procure the flexibility we need and lock in FSP commitments. When it becomes time for dispatching the flexibility that's been procured, instructions for both availability and utilisation commitments are given to the FSPs.

Market Procurement Timelines

In 2026/27 we will offer the full range of markets procurement opportunities and timescales to support all types of asset capabilities and include all types of customers and stakeholders, from large asset owners of wind farms, solar farms, hydro power stations through to domestic level electric vehicles and heat pump participation, with timescales from 3 years out, through to day-ahead.



Long-term markets:
Procuring flexibility needs out to three years ahead (within our price control period).



Short-term markets:
Procuring flexibility needs within year and month ahead.



Day-ahead markets:
Procuring flexibility needs for the following day.

	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR
Mini Competition			PQQ					PQQ				PQQ
Long-term Bidding		VAOU (WA) SU (MA)				VAOU (WA) SU (MA)				VAOU (WA) SU (MA)		
Short-term Bidding						SAOU (DA)	SAOU (DA)	SAOU (DA)	SAOU (DA)	SAOU (DA)	SAOU (DA)	SAOU (DA)
Day Ahead Bidding						SU (DA)	SU (DA)	SU (DA)	SU (DA)	SU (DA)	SU (DA)	SU (DA)

Figure 5: Procurement Timetable.



Flexibility Service Products

We will procure flexibility through the Market Facilitator standard flexibility service products as described in Figure 6.

From time to time, we will need to procure flexibility services to manage our network where the requirements cannot be met by standard products. Such non standard procurement will be undertaken only where standard products are unable to satisfy specific technical requirements, and where the use of non standard products is necessary to protect the best interests of our customers and ensure the safe, reliable, and efficient operation of our network. Further information on the non standard products we use can be found in section 2.1.2 of our Flexibility Services Procurement Statement.

	Scheduled Utilisation (SU)	Operational Utilisation (OU)	Variable Availability + Operational Utilisation Day Ahead (VAOU DA)	Variable Availability + Operational Utilisation Week Ahead (VAOU WA)	Scheduled Availability + Operational Utilisation Day Ahead (SAOU DA)
Availability Refinement Timescale	Not Applicable	Not Applicable	Week Ahead	Month Ahead	Availability windows confirmed at trade
Utilisation Instruction Timescale	At Trade	2 minutes	Day Ahead	Week Ahead	Day Ahead
Payment	Utilisation (£/MWh)	Utilisation (£/MWh)	Availability (£/MW/h) Utilisation (£/MWh)	Availability (£/MW/h) Utilisation (£/MWh)	Availability (£/MW/h) Utilisation (£/MWh)

Figure 6: Standard Flexibility Products.

Flexibility Products and Timescales in 2026/27

In 2026/27, we will introduce the SAOU product for within year procurement for the first time, adding to our full range of markets opportunities from long-term markets where we use Variable Availability and Operational Utilisation (VAOU) for years 3 and 2, then into our short-term markets where we use Scheduled Availability and Operational Utilisation (SAOU), Schedule Utilisation (SU) and Operational Utilisation (OU) products for within-year, all the way down to our Day-ahead markets where we only use Scheduled Utilisation (SU)

Figure 7 illustrates the flexibility products and timelines that we will operate throughout 2026/27.

Extra-High Voltage Procurement Timeline



High/Low Voltage Procurement Timeline

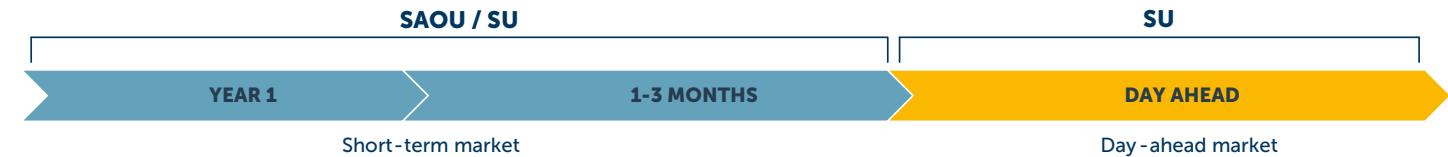


Figure 7: Products and timelines we will operate in 2026/27.



5. WHAT WE ARE DOING THIS YEAR

Implement SAOU Product – May 2026

In May 2026 bidding round, we will introduce the SAOU product for within year procurement. This development responds directly to stakeholder feedback indicating that Flexibility Service Providers (FSPs) are seeking greater certainty and commitment around revenue opportunities, including assurance that availability payments are guaranteed at the point of bidding for longer term markets.

For SSEN, the introduction of this product will also provide increased confidence that any in year shortfall in procurement requirements can be addressed, thereby further reducing the risk of shortfalls during periods of greatest operational need.

We have already held a webinar to share our approach with FSPs and when we launch SAOU within-year we are encouraging FSP feedback through a simple survey to ensure it meets their needs.

We are confident the balance of offering FSPs certainty of flexibility volumes and revenue at a time when we need it most, will drive market liquidity, reduce shortfalls and ensure we secure the volumes we need to manage our network demands.

Our commitments this year will be to successfully launch SAOU within-year, listen to FSP feedback and monitor the benefits.



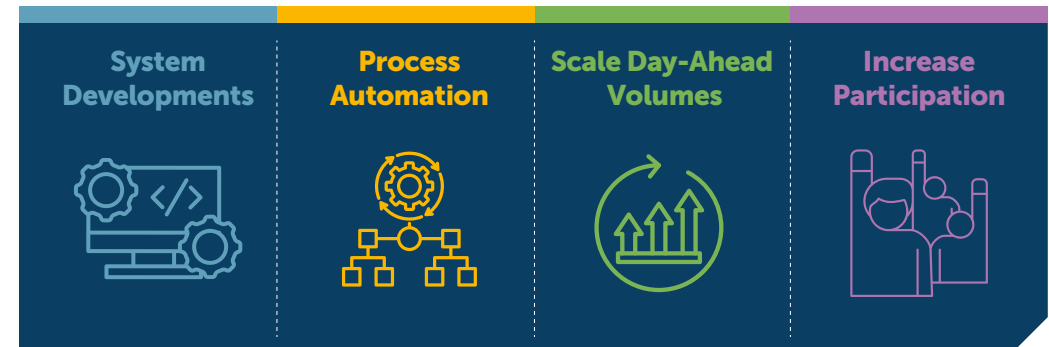
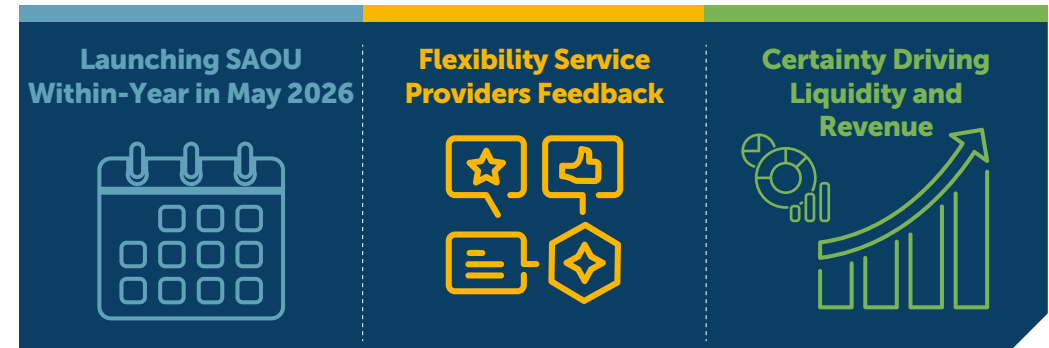
Scale Day Ahead Markets – Sept 2026

We launched our day ahead markets last year, starting with small scale trials. In collaboration with Flexibility Service Providers (FSPs) and our technology platform partner, we will focus this year on scaling our market platform, systems, and processes to support the effective expansion of our near real time flexibility markets. By Winter 2026, we will have the necessary capabilities in place to fully scale our day ahead markets.

Our commitments will be to engage closely with Flexibility Service Providers to ensure that all prospective participants are fully onboarded and operationally ready to access these markets.



Commitments in 2026/27





Smart Signal – Sept 2026

Smart Signal is our new proposal and a simple way of guiding flexibility where it's needed through implicit signals. It's a location specific, time of day signal that helps low carbon technologies like EVs, heat pumps and home batteries respond to network needs without complex bidding or baselining.

It works by sending local network level nudges every half hour, published ahead of time, so behaviour can be influenced in a clear and predictable way. This is backed by our near real time view of what's happening on the network, right down to street level, using NeRDA, smart meter and installed monitoring data.

We're developing this because low carbon technologies naturally follow price signals, and supplier tariffs can sometimes lead to lots of devices operating at the same time in the same place. Smart Signal gives us a more targeted and transparent way to coordinate behaviour where capacity is tight. Importantly, we are only applying these smart signals to targeted areas of the network where they are needed, ensuring a focused and proportionate approach.

It's particularly useful because it fits alongside existing standard signals, keeps costs and friction low for participants, and opens the door to a wider range of households and devices.

Smart Signal is now moving forward as part of business as usual development, with strong interest and engagement from suppliers, aggregators and technology providers.

We will commit to completing trials with various partners to test the smart signals are effective by September 2026 to inform our next steps.



Dispatching Flexibility MWh's – June 2026

We have recently implemented a new forecasting and dispatching methodology to ensure we forecast our flexibility needs as accurately as possible. We want to ensure the volumes we ask from FSPs are dispatched in a way that manages our network risk and economically viable, whilst increasing confidence and predictability. We trialled this at the start of 2026 with good results and feedback, as depicted in Figure 6 : Flexibility dispatched.

This year, with the launch of SAOU within year, which has increased certainty of availability payments, along with our forecasting and dispatch methodology learning, we will enhance and refine our enduring dispatch approach to consistently balance flexibility we dispatch vs network risk ensuring it is efficient and effective for market development.

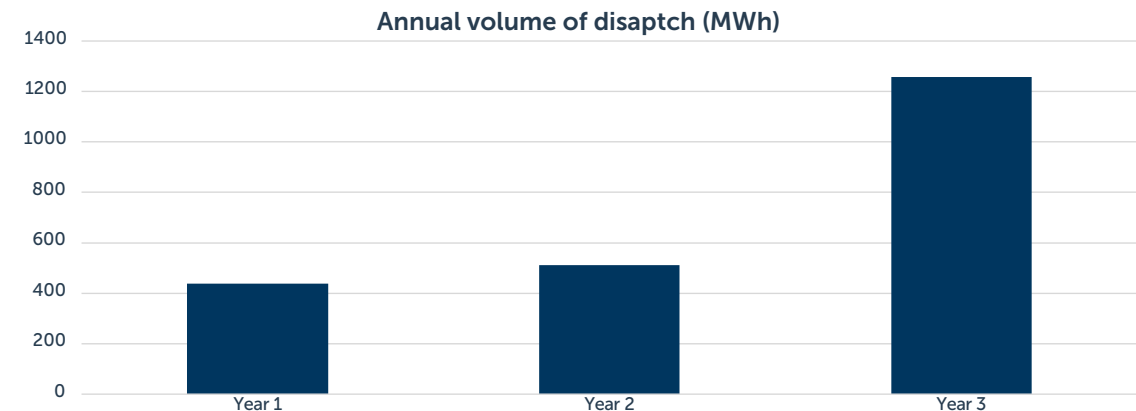


Figure 8: Annual MWh we've dispatched.



Flex Assure – Throughout 2026

Flex Assure is an independent compliance scheme, which sets common standards for flexibility services providers (sometimes referred to as 'aggregators'). The scheme runs two codes of conduct: The Industrial and Commercial Code of Conduct and the Domestic and Microbusiness Code of Conduct (formally known as the HOMEflex Code). By defining and enforcing minimum standards of practice, Flex Assure provides assurance for energy users of the service they will receive from companies signed up to the Scheme.

We are committed to encouraging Flexibility Service Providers (FSPs) that participate in our DSO flexibility markets also sign up to Flex Assure code of conduct. Flex Assure helps build trust in a complex market and reduces the risk of poor practices, giving confidence to households and small business entering flexibility.

We are pleased to see that recently Pod and Electric Mile FSPs are the first to join the new compliance scheme for homes and microbusinesses, building on the success of Industrial and Commercial code of conduct participation.

Consumer-led flexibility is vital for managing local network congestion and uptake of LCTs; therefore we will encourage FSPs in our DSO markets to join Flex Assure.



Load Managed Areas : Flexibility Interim Payment Service – Throughout 2026

We've introduced the LMA Interim Payment service to make sure we don't lose an important source of household flexibility as the old Radio Teleswitching Service (RTS) is switched off.

This flexibility mainly comes from how homes use electric heating and hot water. As RTS is being phased out there was a real risk that we'd lose the natural way demand has been spread across the day in our Load Managed Areas, something that has helped keep the network running securely for years.

The new service gives suppliers a short term incentive to upgrade homes and keep that flexibility capability in place through the swap out of the old RTS meter with a new smart meter, at a cost that's much lower than explicit flexibility markets.

It helps households, including vulnerable customers move onto properly set up smart technology, so they can still follow LMA schedules today and be ready to take part in more market based flexibility in the future as it grows.

The results so far have been really encouraging. More than 2,000 properties having a smart meter installed, now capable of providing domestic flexibility, with 1,590 eligible in the first quarter alone, securing 12.1 MW of flexible demand to support the network.

We will review the LMA interim payment agreements with participating suppliers this year to determine if it is feasible to extend for a further year to ensure as many properties still to changeover from an old RTS meter can participate.



Flex Assure

LMA Interim Payment Service



Protecting household flexibility



Flexibility for Outage Planning – July 2026

We recognise that Ofgem is considering new use cases for flexibility as part of the RIIO ED3 price control. One such use case is the application of flexibility for operational purposes, including outage planning. The use of flexibility in this context can reduce network risk and customer disruption, while enabling longer outage windows and facilitating planned outages at times that would not normally be possible due to network loading congestion. Collectively, this supports improved network efficiency and more effective maintenance planning.

We are keen to progress these emerging use cases at pace to maximise the value of flexibility for the wider energy system and consumers. As such, we have taken a leading role in developing an end to end process, working closely with our Control Rooms to trial the procurement of flexibility for outage planning at two locations on our network. Both trials demonstrated encouraging outcomes and enabled us to further develop and refine our operational capabilities in preparation for RIIO ED3.

During 2026/27, we will continue to refine our approach and develop an industry shared Cost Benefit Assessment (CBA) methodology to assess the viability of flexibility, specifically for outage planning applications. We expect to undertake further procurement activities to test both the process and the CBA methodology. In doing so, we will collaborate with our DSO colleagues and share learning across the sector, including demonstrating the CBA tool developed in partnership with Baringa.

We will run further flexibility procurement rounds specifically for planned outages that accelerate new customer outcomes to further test and refine the CBA and our end to end processes with our Control Rooms.



Ofgem RIIO-ED3 Use Case Readiness – June 2026

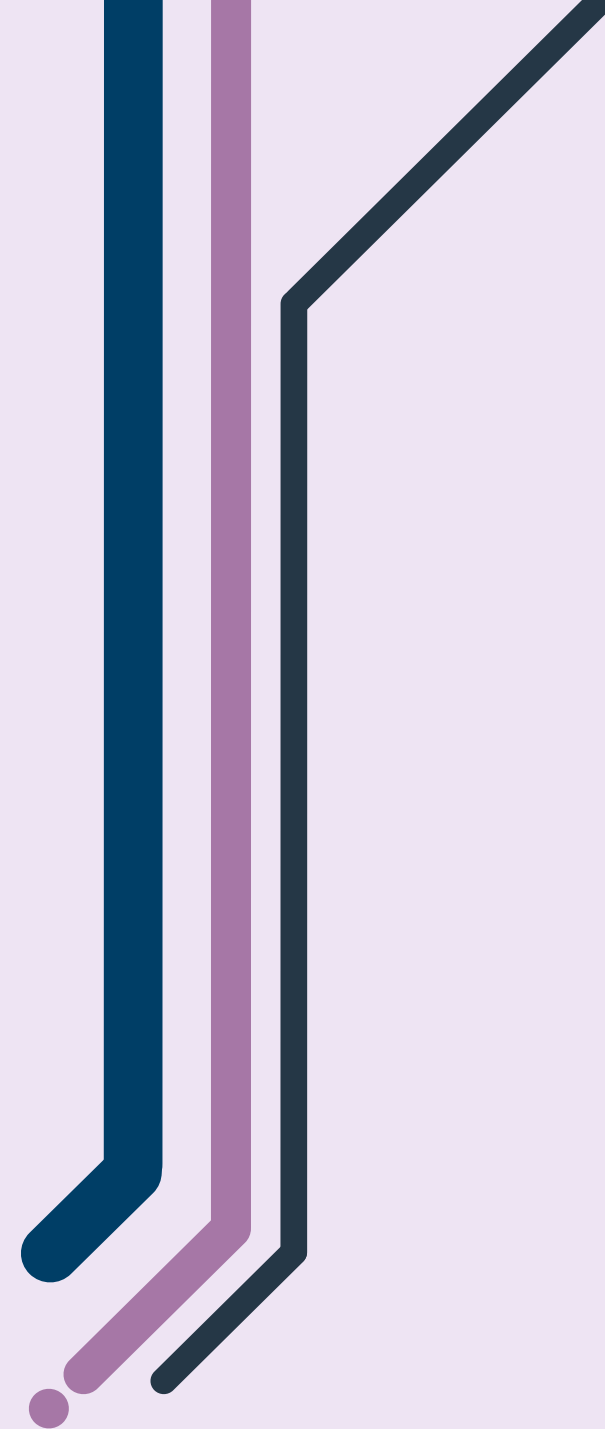
Ofgem's Sector Specific Methodology Consultation (SSMC) for RIIO ED3 (April 2028 to March 2033) places strong emphasis on the role of flexibility in delivering Net Zero. This reflects a transition from a "Flexibility First" approach to a "Build and Flex" framework, which integrates flexibility alongside necessary network reinforcement, while also expanding use cases and strengthening incentives for its application.

We fully support the ambition to maximise the use of flexibility across a broader range of use cases, including releasing network capacity, supporting operational activities, and accelerating customer connections. We will use flexibility to deliver efficient outcomes, manage uncertainty and avoid delays.

During the current year, we have begun developing a Cost Benefit Analysis (CBA) model in partnership with Baringa, capable of ingesting data across multiple use cases to assess the economic viability of flexibility solutions. We are taking a proactive leading role in developing and trialling this capability ahead of RIIO ED3, positioning ourselves to scale and embed its use effectively.

We are working collaboratively with other DSOs and the Energy Networks Association through industry working groups to develop common methodologies and assessment tools. We are pleased to be sharing our work undertaken with Baringa.

We will be making our assessment tool available to other DSOs and providing demonstrations in early June.





Flexibility to Accelerator Housing – Throughout 2026

We are pleased to continue working with the Local Energy Market Alliance (LEMA) to make it easier and cheaper to connect to the electricity network and use low carbon technologies like electric vehicles, heat pumps and solar panels. Our aim is to create open and fair ways for people to take part, regardless of the technology they use or who provides it.

We are developing our Community Smart Access (CSA) product that incorporates the use of flexibility. This is a new approach that helps new housing developments connect to the network more quickly, even in areas where capacity is limited. It works by managing electricity demand locally using LCTs and a type of flexibility service, so homes can be built and occupied sooner and demand congestion managed through the housing estates use for LCT resources, while longer term network upgrades are completed. The first project is being reviewed near Bicester, with plans to apply the learning more widely.

By working with LEMA, we are reducing technical and commercial barriers, improving how systems work together, and opening up new opportunities for customers and service providers. This means more homes can be built faster, more low carbon technologies can be used, and local energy solutions can grow in a simple and affordable way. Throughout 2026/27 we will continue to develop the CSA product and hope to use on our first housing project.



LEMA
Local Energy Markets Alliance





6. ROADMAP OF ACTIVITIES

We believe delivering these initiatives in our 2026/27 roadmap helps to ensure the network can reliably support rising demand and the growth of low carbon technologies. They strengthen DSO flexibility markets by improving certainty, transparency, and operational efficiency through tools like SAOU procurement, day ahead markets, Smart Signal and LMA interim payments

Stakeholders and FSPs benefit from clearer processes, accessible participation routes, stronger signals, and more predictable revenue opportunities. Schemes such as Flex Assure support trust, protect domestic flexibility, and help households transition to smart technologies. Together, these actions build a more resilient, cost effective, and future ready flexibility market that supports customers and communities.

✓ MAY 2026 - LAUNCH SAOU

Launch a new flexibility product to give providers more certainty on volumes and payments. Gather feedback and monitor benefits.

✓ JUNE 2026 – IMPROVE DISPATCH

Refine forecasting and dispatch so flexibility is used efficiently, balancing network needs and provider confidence.

✓ JUNE 2026 - ED3 READINESS

Demonstrate cost-benefit tools to support new flexibility use cases ahead of RIIO-ED3.

✓ JULY 2026 - OUTAGE PLANNING

Trial using flexibility to reduce customer disruption during planned network outages and improve maintenance planning.

✓ SEPT 2026 - SMART SIGNAL

Introduce simple, location-based signals to guide EVs, heat pumps and home batteries without complex market processes.

✓ SEPT 2026 - SCALE DAY-AHEAD

Expand day-ahead flexibility markets so more providers can take part ahead of Winter 2026.

✓ 2026 - ONGOING DELIVERY

- **Flex Assure:** Encourage providers to sign up to an independent code of conduct, building trust for households and small businesses.
- **LMA Interim Payments:** Protect household flexibility as legacy metering is phased out, supporting smart meter upgrades and local demand management.
- **CSA Housing Acceleration:** Use flexibility to help new housing developments connect faster while long-term network upgrades are completed.

Figure 9: Roadmap of 2026/27 activities.



7. ENGAGEMENT STRATEGY

Market Facilitator

We have driven improvements in flexibility market arrangements through full participation in the Market Facilitator working groups, consultations and bilaterals ensuring compliance with emerging standardised frameworks. This work simplifies market access and reduces friction for third parties by promoting consistent, non proprietary products, contracts and processes across DSO markets, aligned with Market Facilitator rules and informed by stakeholder feedback.

We are leading industry progress on primacy and operational coordination through chairing the Market Facilitator's Enabling Efficient Risk of Conflict Reporting (Primacy) Issue Working Group. In parallel, we remain among the first DNOs to implement practical measures within DERMS to prevent the unwinding of NESO actions, providing greater confidence in the dispatch of flexibility services at a whole system level.

As part of our commitment to collaboration, we work with the appointed Market Facilitator, Elexon, with NESO, FSPs, DNOs and IDNOs to establish common Flexibility Market Rules for the procurement and use of flexibility services. We are standardising and aligning existing products and processes to streamline access to our markets and evolving our platforms to support these arrangements alongside wider industry initiatives, including the Flexibility Market Asset Register.

NESO Coordination

We will continue to engage closely with NESO throughout 2026/27 to support the effective coordination and operation of flexibility markets and services across distribution and transmission. This includes strengthening real time operational data sharing through expanded ICCP and DERMS signals, improving NESO's visibility of distribution system conditions, and enabling greater confidence in the dispatch of flexibility services. We work collaboratively to reduce conflict risk by aligning DER dispatch, outage planning and technical limits, supported by enhanced risk of conflict reporting and transparent publication of available network headroom, allowing NESO to make more efficient use of its flexibility and local constraint markets.

In parallel, we support NESO's market coordination objectives through the development of standardised commercial and data exchange arrangements for distributed energy resources. We also work jointly with NESO on the practical deployment of flexibility solutions in constrained areas, including Demand for Constraint and whole system optimisation initiatives, ensuring that flexibility can be reliably scaled and used as a trusted alternative to network reinforcement.





Stakeholder Engagement Activities 2026/27

A multi-channel approach to connect, inform, and grow our flexibility service provider community. From spring 2026, we'll share a quarterly newsletter with clear, simple updates on upcoming flexibility opportunities, market trials, tender dates, events and key industry news. This will help providers stay informed and plan their involvement more easily.

We'll also run regular webinars, conference and in person events through our DSO series, giving people the chance to hear about new opportunities, learn what's coming next, and see how feedback has shaped our flexibility services.

Alongside this, we'll continue bilateral conversations with flexibility providers throughout 2026/27. These sessions help us understand what's working well, what could be improved, and how interest in day ahead markets is growing. What we learn directly feeds into our day ahead market pilot, which we plan to scale and move into business as usual during 2026/27. Here's a summary of the engagement we will conduct with our stakeholders.

FSP Engagement and Procurement Activities in 2026/27

A multi-channel approach to connect, inform, and grow our flexibility service provider community

Digital Platforms

ElectronConnect market platform, open data portal with interactive flexibility zone maps, dedicated flexibility website, suite of videos and user guides for onboarding.



Publications and Media

Social media campaigns for each tender round, mini competition and new products/services, helpful newsletters with key topics of interest, DNOA Outcome Reports, ODM publication, targeted email communications.



Direct Engagement

Quarterly bilateral meetings, proactive FSP outreach, direct recruitment campaigns of new FSPs, new product feedback and surveys.



Feedback and Surveys

Stakeholder surveys, feedback and suggestions through communications, events and websites, ODM consultations, and workshops to continuously improve products and processes.



Events and Webinars

DSO Conference, webinar series, in-person DSO breakfasts, new product launch events, targeted flexibility introduction session for new-comers, and industry events such as:

- Utility Week.
- Energy Innovation Summit.
- Various innovation programmes.
- Local community energy webinar.
- ElectronConnect and SSEN webinar.



Figure 10: Key stakeholder engagement activities.



8. TIMETABLE OF ACTIVITIES IN 2026/27

		2026								2027			
		Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Procurement			Long-term Bidding	Mini Competition			Long-term Bidding		Mini Competition		Long-term Bidding		Mini Competition
				Day-ahead Full Capability			Short-Term Bidding	Short-Term Bidding	Short-Term Bidding	Short-Term Bidding	Short-Term Bidding	Short-Term Bidding	Short-Term Bidding
							Day-ahead Bidding	Day-ahead Bidding	Day-ahead Bidding	Day-ahead Bidding	Day-ahead Bidding	Day-ahead Bidding	Day-ahead Bidding
		LMA Flexibility			LMA Flexibility			LMA Flexibility			LMA Flexibility		
Publications		SLC31E Procurement Statement	SLC31E Procurement Report					2026 DNOA Methodology Update			SDP Methodology Update	2027 DNOA Methodology Consultation	ODM Published
		SOR Published	Flexibility Roadmap				Pricing Statement						Pricing Statement
DNOA Publications and Outcomes Reports													
Strategic Development Plan Updates													
Engagement		FSP Bilaterals	Biannual Flex Newsletter		FSP Bilaterals		DSO Autumn Webinars	FSP Bilaterals	Biannual Flex Newsletter		FSP Bilaterals.	DSO In-Person Event	DSO Spring Webinars
		Smart Signals Trials		Flex Insights on Open Data Portal	Flex Website Enhanced		Smart Signals Conclusions						
Flexibility Market Platform Developments / Stakeholder Feedback													
Ongoing Co-Ordination with NESO													
Ongoing Co-Ordination with other DSOs, Market Facilitator and ENA													



9. USEFUL LINKS

SYSTEM	DESCRIPTION	LINK
ElectronConnect Market Platform	Market platform used for advertising Flexibility Service requirements and holding bidding windows.	https://ssen.electronconnect.io/
Flexible Power Website	Dispatch platform.	https://www.flexiblepower.co.uk/locations/scottish-and-southern-electricity-networks
SSEN Website	Information on Flexibility Services and links to documentation including procurement statement, service documentation, CMZ map and tender results.	https://www.ssen.co.uk/flexibility
Elexon Market Facilitator Website	Information on the governance of Elexon as market facilitator, links to the flexibility market rules, and implementation monitoring.	https://www.elexon.co.uk/flexibility-markets
ENA Open Networks Workstream 1A website	Information on the Open Networks Flexibility Services workstream (archived webpage).	https://www.energynetworks.org/creating-tomorrows-networks/open-networks/flexibility-services
SSEN Operational Decision-Making Framework March 2026	ODM sets out the way in which we dispatch DERs to meet short-term capacity needs in a fair and efficient way.	https://www.ssen.co.uk/globalassets/about-us/dso/publication--reports/ssen-dso-odm-framework-update-march-26.pdf
Flexibility Roadmap	Document setting out our flexibility approach and how it will evolve over time.	Original: ssen-flexibility-roadmap-2024.pdf Update: 2024-2025-flexroadmap-update.pdf A further update is expected to be available: https://www.ssen.co.uk/about-ssen/dso/publications-and-reports
DNOA Methodology	Document describing the process we use to make decisions on how to meet the network's needs through flexibility or strategic investment.	Draft for consultation: https://www.ssen.co.uk/globalassets/about-us/dso/current-consultations/draft-for-consultation/ssen-dnoa-methodology-2026---draft-for-consultation.pdf
DNOA Outcomes	Document detailing the outcomes of the DNOA process so far.	https://www.ssen.co.uk/about-ssen/dso/whole-system/distribution-network-options-assessment-dnoa/
Strategic Development Plans	Information on how we plan our network strategically to meet our customers' future needs and links to our Strategic Development Plans for each GSP.	https://www.ssen.co.uk/about-ssen/dso/whole-system/our-strategic-network-planning-process/
Flexibility Services Procurement Statement	Information on how we will operate flexibility in 2026/27, the products we will use and flexibility needs	https://www.ssen.co.uk/globalassets/our-services/flexibility-services-document-library/slc31e-reports--statements/slc31e--ssen-2026-27-flexibility-services-procurement-statement.pdf
Flexibility Services	Information on how we operated	https://www.ssen.co.uk/globalassets/our-services/flexibility-services-document-library/slc31e-reports--statements/slc31e--ssen-2026-27-flexibility-services-procurement-statement.pdf

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