

SSEN Distribution

# DSO PERFORMANCE REPORT

November 2025










Scottish & Southern  
Electricity Networks

DSO Powering Change










# SSEN Distribution DSO Performance Report

 New for 2025

 Performance Indicator 			Apr-25	May-25	Jun-25	Jul-25	Aug-25	Sep-25	Oct-25
 Forecasting and planning future needs	The number of projects in LENZA	Y	250	254	267	280	280	293	300
	Number of Strategic Development Plans Published		6	9	11	12	15	37	37
	Number of Distribution Network Option Assessment (DNOA) outcomes independently assured		24	30	30	30	30	36	36
	Engagements held supporting industrial and commercial customers	Y	-	-	-	-	11	16	25
 Developing an inclusive market	Flexibility Services capacity procured in ED2 (in MW)		886.2	886.2	886.2	886.3	915.7	916	916.3
	MW of Connections Accelerated using Access Products (in MW)		522.81	572.72	657.79	657.79	672.99	672.99	672.99
 Delivering network flexibility at scale	Number of Near-real time and half-hourly data points routinely published or shared		109,550	110,001	110,713	111,719	112,174	112,895	113,248
	Risk of conflicts assessed	Y	164	164	205	164	205	164	164
	Outage curtailment instructions	Y	-	-	-	-	-	-	505
 Data and Insights	% of requests meeting our new 20 day SLA	Y	-	-	-	-	-	-	-
	Number of data discovery workshops, events and engagements		3	3	9	9	9	14	15
	% data sets published with additional insights (i.e. methodologies, guidance)		88%	88%	88%	88%	88%	88%	88%
 Transparency and Coordination	% DSO Advisory Board Feedback actioned		92%	76%	76%	68%	79%	81%	75%
	Performance Panel Assessment Score (reported annually)		-	-	-	-	-	-	-
	Stakeholder Satisfaction Survey Score (reported annually)		-	-	-	-	-	-	-

# Glossary

	<div>  <b>Performance Indicator</b> </div>	<div>  <b>Explainer</b> </div>
<div>  <b>Forecasting and planning future needs</b> </div>	The number of projects in LENZA	Y This is the number of individual projects created by users on our Local Energy Net Zero Accelerator platform, supported by our Net Zero Engagement Specialists.
	Number of Strategic Development Plans Published	This is the cumulative number of Strategic Development Plans published on the SSEN website, measured on the last day of the preceding month.
	Number of Distribution Network Option Assessment (DNOA) outcomes independently assured	Number of Distribution Network Option Assessment (DNOA) Outcomes independently assured.
	Engagements held supporting industrial and commercial customers	Y This is the number of sessions we've held with our industrial and commercial stakeholders; individuals and in consortiums to support their decarbonisation.
<div>  <b>Developing an inclusive market</b> </div>	Flexibility Services capacity procured in ED2 (in MW)	This is the total value of Flexibility Services Capacity Contracted in ED2 (in MW), measured at the last day of the preceding month.
	MW of Connections Accelerated using Access Products (in MW)	This is the total capacity connection offers accepted which use Access Products to accelerate connections, measured at the last day of the preceding month. This is inclusive of offers which include temporary curtailment obligations, timed access of which use ANM technology and excludes connections G100 or other permanent limitation.
<div>  <b>Delivering network flexibility at scale</b> </div>	Number of Near-real time and half-hourly data points routinely published or shared	This is the total number of SCADA points published in near real-time through our NeRDA platform and the number of LV feeder aggregate smart meter profiles published daily on our data portal, as measured at the last day of the preceding month.
	Risk of conflicts assessed	Y This is the total number of conflicts assessed between NESO and SSEN, shared using the Risk of Conflict Report.
	Outage curtailment instructions	Y These are the outage curtailment instructions issued to our Active Network Management (ANM) customers to avoid overload on the network.
<div>  <b>Data and Insights</b> </div>	% of requests meeting our new 20 day SLA	Y This is the percentage of data portal user requests were met within our 20 day SLA.
	Number of data discovery workshops, events and engagements	This is the cumulative number of data discovery workshops, events and engagements as recorded in our stakeholder engagement systems, measured at the last day of the preceding month.
	% data sets published with additional insights (i.e. methodologies, guidance)	This is the total percentage of data sets published on our data portal which include additional insight beyond the requirements of Data Best Practice, measured on the last day of the preceding month.
<div>  <b>Transparency and Coordination</b> </div>	% DSO Advisory Board Feedback actioned	This is the percentage of feedback (including, Actions, Supplementary Questions and Recommendations) from the SSEN DSO Advisory Board which are in progress or resolved, weighted capture the level of progress, as measured on the last day of the preceding month.

# ENGAGE WITH US

For any queries or to request further information, please contact us on:



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