



SSEN Distribution

DSO PERFORMANCE REPORT

August 2026



Scottish & Southern
Electricity Networks

DSO Powering Change

SSEN's DSO Performance Report

	Key Performance Indicator	Measure	Aug-26	Nov-26	Mar-27
 Forecasting and planning future needs	Distribution Network Options Assessment (DNOA) Outcome	% of sites assessed that recommend flexibility	50%	-	-
	Secondary Network Visibility	% of the LV Network visible to SSEN, through a combination of Smart meter data and monitoring devices	85.9%	-	-
 Developing an inclusive market	Flexibility Service Providers (FSP) Registered	Number of Flexibility Service Providers (FSP) onboarded and able to participate in flexibility auctions.	38	-	-
	Flexibility Service Providers (FSP) Participating	Number of Flexibility Service Providers (FSP) actively participating in flexibility auctions.	11	-	-
	Registered Flexibility Capacity (MW)	MW of flexibility registered on our market platforms and available for both SSEN and wider system use	1022.2		
 Delivering network flexibility at scale	Short Term Forecasting Accuracy	Average % accuracy of our operational forecasting for all forecasted Constraint Managed Zones (CMZ)	N/A	-	-
	Accelerating Connections	MW of capacity connected under flexible arrangements such as Access Products or Technical Limits	0	-	-
 Data and Insights	Data Quality Measurement	Coverage of data quality rules across all data domains to ensure we deliver quality data to our customers	70%	-	-
 Transparency and Coordination	DSO Compliance	Instances of non compliance with the DSO/DNO service statement	0	-	-
	DSO Stakeholder Satisfaction	Stakeholder satisfaction survey score (reported annually)	TBC Sep 26	-	-
	DSO Advisory Board Feedback Actioned	% of DSOAB feedback actioned and progressed	86%	-	-

Performance Report Glossary

	Key Performance Indicator	Measure	Why it matters to our stakeholders	Target
 Forecasting and planning future needs	DNOA OUTCOME	% of sites assessed that recommend flexibility	Demonstrating how we are embedding flexibility and smart solutions into our decision-making processes	30%
	SECONDARY NETWORK VISIBILITY	% of the LV Network visible to SSEN, through a combination of Smart meter data and monitoring devices	Improving our visibility and understanding of our local networks to support efficient and coordinated planning, and sharing this data to support new connections	90%
 Developing an inclusive market	FLEXIBILITY SERVICE PROVIDERS (FSP) REGISTERED	Number of Flexibility Service Providers (FSP) onboarded and able to participate in flexibility auctions.	Provides stakeholders with confidence that there is a growing pool of providers able to access and participate in the flexibility market	45
	FLEXIBILITY SERVICE PROVIDERS (FSP) PARTICIPATING	Number of Flexibility Service Providers (FSP) actively participating in flexibility auctions.	Demonstrates that flexibility services are being actively used, providing greater market participation and a broader pool of flexibility to support efficient network operation	36
	REGISTERED FLEXIBILITY CAPACITY (MW)	MW of flexibility registered on our market platforms and available for both SSEN and wider system use	Facilitating wider market participation and coordination across system operators	2GW
 Delivering network flexibility at scale	SHORT TERM FORECASTING ACCURACY	Average % accuracy of our operational forecasting for all forecasted Constraint Managed Zones (CMZ)	Providing confidence to our customers on volumes of flexibility or curtailment required and enabling wider market participation across the whole system	90%
	ACCELERATING CONNECTIONS	MW of capacity connected under flexible arrangements such as Access Products or Technical Limits	Demonstrating how flexible connection options can accelerate benefits to society	1.5GW
 Data and Insights	DATA QUALITY MEASUREMENT	Coverage of data quality rules across all data domains to ensure we deliver quality data to our customers	Demonstrating the quality and completeness of our data, providing confidence to end users	100%
 Transparency and Coordination	DSO COMPLIANCE	Instances of non compliance with the DSO/ DNO service statement	Providing assurance that we are managing risks of perceived and actual conflicts according to our DSO service statement	0
	DSO STAKEHOLDER SATISFACTION	Stakeholder satisfaction survey score (reported annually)	Reflecting the stakeholder satisfaction score from our annual survey across all stakeholder groups	9 or above
	DSO ADVISORY BOARD FEEDBACK ACTIONED	% of DSOAB feedback actioned and progressed	Demonstrating how we are course correcting by progressing or resolving independent feedback	100%

ENGAGE WITH US

For any queries or to request further information, please contact us on:



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www.ssen.co.uk



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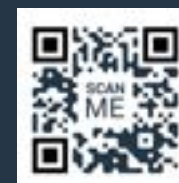
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