

2025

SSEN Distribution


# DATA PORTAL VISION AND 5 YEAR AMBITION



Scottish & Southern  
Electricity Networks



# CONTENTS

 The boxes can be pressed to navigate to each section



OUR COMMITMENT

3



WHAT IS THE SSEN-D OPEN DATA PORTAL?

4



OUR OPEN DATA JOURNEY

5



DATA SHARING TRANSFORMATION

6



USER FEEDBACK

7



INDUSTRY CONSIDERATIONS

8



USER PERSONAS

9



OUR DATA PORTAL VISION

10-11



AMBITION AREAS

12-22



ACHIEVING OUR AMBITION

23



ROADMAP TO THE FUTURE

24



ENGAGING WITH US

25



# OUR COMMITMENT TO OPEN DATA

Our data portal principles and overview of our data portal strategy document.

We have developed an open data strategy to demonstrate our commitment to open data and the value it delivers to society. Our strategy was generated based on several key principles:

- 1 To support the drive towards Net Zero
- 2 To deliver wider benefits for society
- 3 To encourage innovation and collaboration
- 4 To align with industry standards
- 5 To fulfil our digital objectives



We are committed to delivering resources to users of our data portal that are of a quality standard, are updated at appropriate intervals, and can be trusted to support decision making.

Our data portal strategy document will help users to understand our ongoing plans to develop our portal and enhance the usability of our data. We will outline how our plans will deliver value for portal users, as well as for us.

To ensure that we develop a portal that is fit for user needs, we have based our ambitions on user feedback.

# OUR OPEN DATA PORTAL

Overview of the our data portal and it's functionality

## What is it?

**The data portal is a single point of access for all SSEN Distribution Data.**

It is designed to enable data consumers to easily find and access our data to help them make more informed decisions.



## What can users do with it?



**BROWSE**  
Explore available datasets



**SEARCH**  
Find data using search function



**VIEW**  
View data directly in the portal



**DOWNLOAD**  
Download in a range of formats



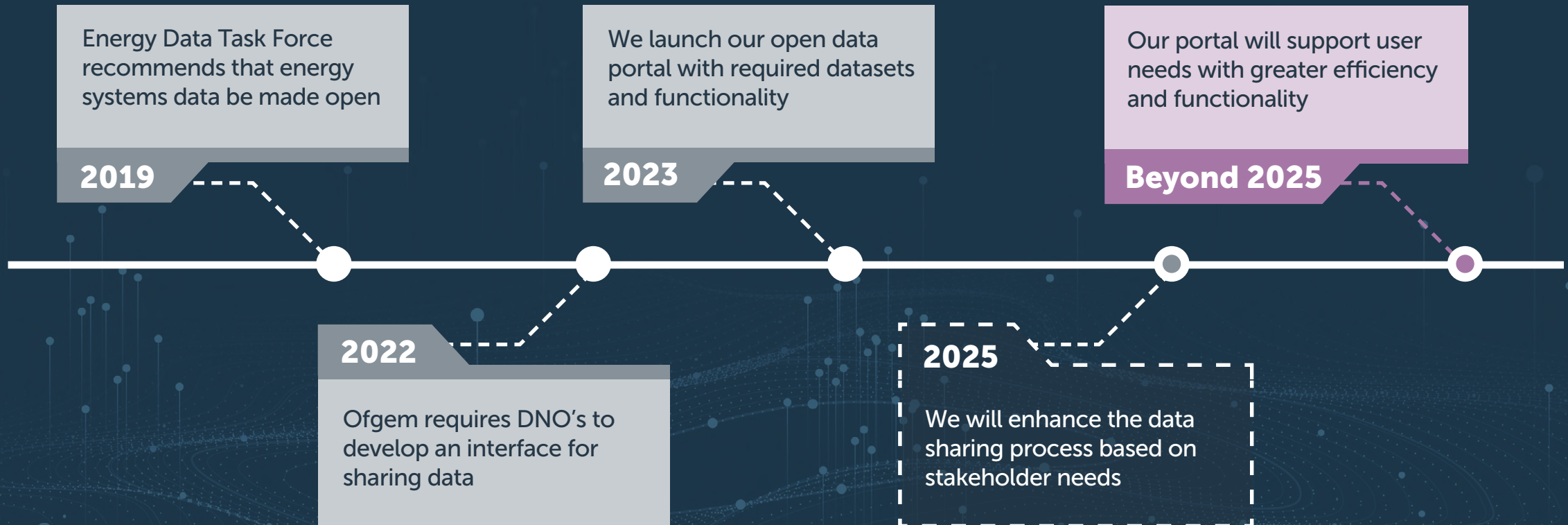
**VISUALISE**  
Visualise data for quick insights



**REQUEST**  
Request additional data

# OUR OPEN DATA JOURNEY

Timeline of our journey to develop the open data portal.



# HOW OUR DATA SHARING HAS EVOLVED

Outline of key features that have been added to the portal since it's launch



## Data Accessibility

- Provided access to data in machine readable format.
- Enabled users to access our data through API's.
- Created a new follow function for users to track data.
- Provided users with access to dataset and data portal guidance materials.



## Supporting Information

- Provided users with access to useful third-party links related to our data.
- Delivered methodology statements for specific datasets.
- Shared relevant reports and documentations.
- Adopted Icebreaker One Dataset Assurance to ensure our data aligns with a standardised framework



## Data Insight

- Delivered users with access to dashboards to visualise our data.
- Provided links to intelligence tools that utilise data from the portal.
- Generated data stories to help users better understand our data.



# FEEDBACK DRIVES OUR LONG TERM AMBITION

Overview of the feedback driving our development.

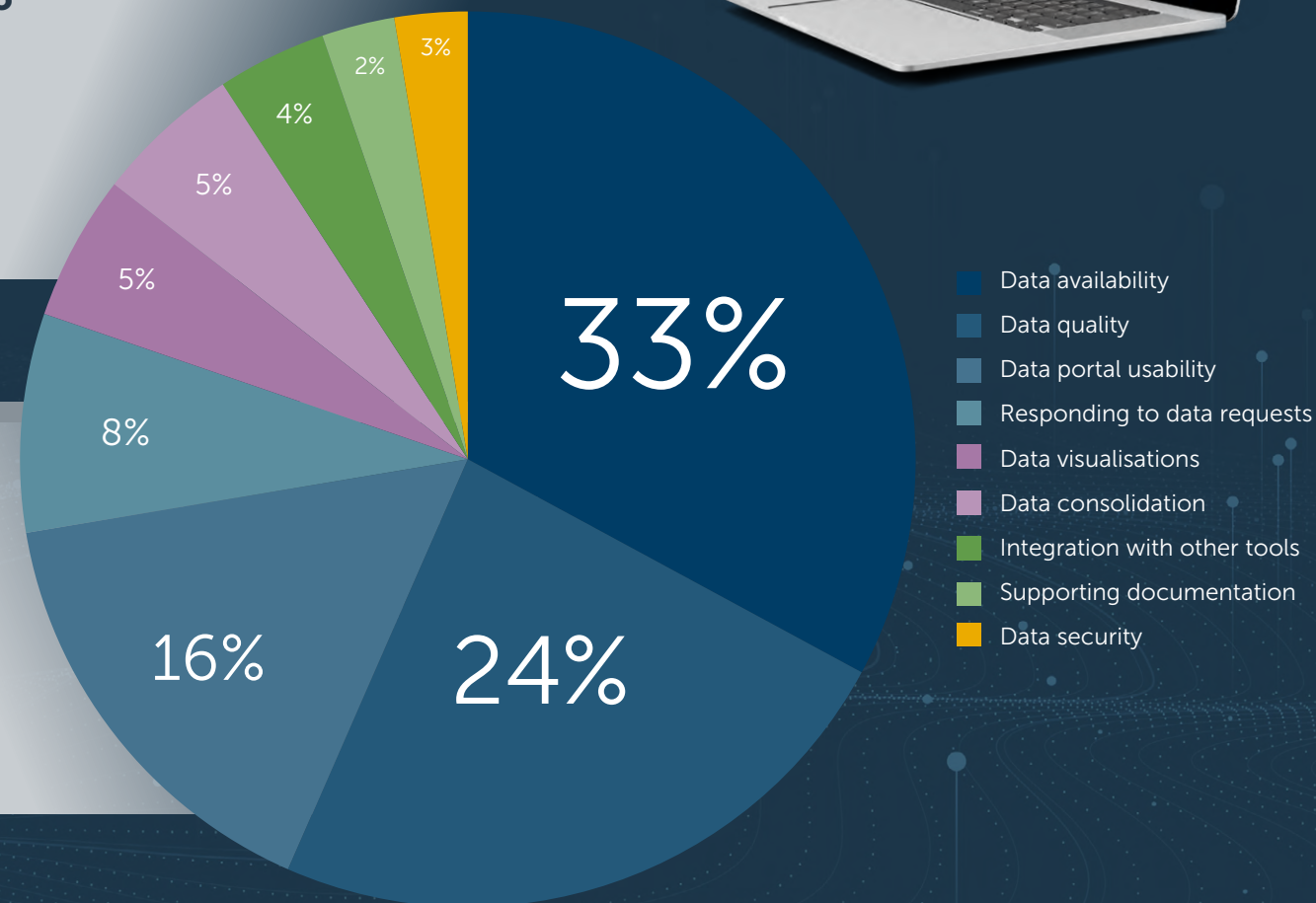
## User Feedback Summary

**We have been gathering feedback from stakeholders to ensure that our long-term ambitions for the open data portal are developed in line with their needs.**

Over the last 12 months we have held 3 data surgeries, issued a user feedback survey, and conducted internal workshops with data SMEs to gather portal feedback.

## Insights Gathered:

- Users want us to focus on enhancing data availability, quality, and portal usability.
- The portal can be difficult for some users to navigate, and users want more support to identify appropriate datasets.
- Our data should be aligned with other DNO's.



# OUR STRATEGY IS ALIGNED WITH INDUSTRY CHANGES

Outline of the industry trends that impact our portal development.



## INDUSTRY OVERVIEW

**The distribution energy industry is experiencing a significant transformation due to the rapid expansion in the use of renewable technologies.**

The digital transformation of the grid and move towards the use of green solutions will generate significant value for organisations that can utilise data effectively. We work to support organisations to help realise the benefit of these new technologies and deliver value for end users. This will help enable the UK's ambition of economic growth



## CLEAR GOVERNMENT TARGETS

- Focus on all DSOs to achieve 2030/2050 climate targets.
- Integration of new renewable energy technologies to the grid.
- Introduction of flexibility market services.
- Predictive analytics being used to optimise grid performance.
- Advanced adoption of electric vehicle charging.
- Growth in use of smart metering.



# PUTTING THE NEEDS OF USERS FIRST

User personas, developed using feedback from data portal users and data subject matter experts.



# OUR DATA PORTAL VISION

## DATA PORTAL VISION

**To empower users with seamless access to actionable data and intelligent insight to support informed decision making**

The data portal is a central hub for all of our data and resources, enhancing transparency, building trust, and enabling smarter decision making.

It is an intuitive, open and innovative platform that is tailored for user needs.

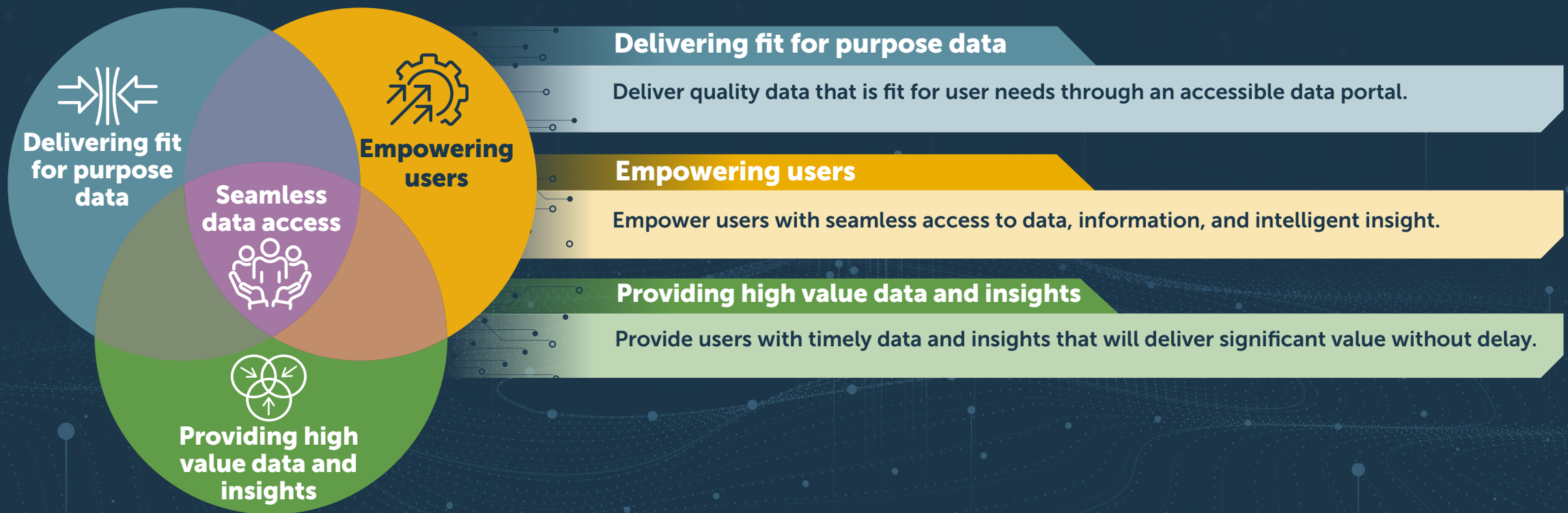
The focus of all development is to prioritise efficiency, helping users to access quality data and insights as quickly as possible

We support users in understanding critical information based on our data and cultivate a community that will share ideas, drive innovation and promote best practice.

# WHAT IS THE FUNCTIONAL STRATEGY TO ACHIEVE OUR VISION?

To achieve our vision for the data portal our functional strategy has been informed by stakeholder feedback, industry understanding, RIIO ED2 guidance, and user personas.

We are going to achieve our vision by focusing on these areas:



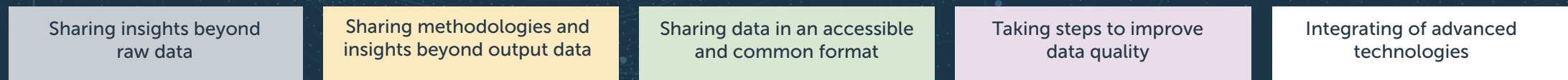
# WHAT ARE OUR OPEN DATA AMBITIONS?

Outline of the ambition for our data portal and our alignment with regulations

## Our Ambition Areas



Areas of ambition that align with our ED2 and ED3 regulatory responsibilities



# AMBITION AREA: EASE OF ACCESS AND USABILITY

Outline of the key ambition areas for the open data portal



Based on feedback from users, we have determined that our first year of development should be focused on data availability, quality and portal usability



## Automation and Integration

Improve the quality of data and the frequency of uploads by automating the onboarding of some data to the portal



## Data Requests

Enhance the efficiency of the existing data request process, enabling users to gain responses to their requests at a faster rate



## Documents

Enhance the users understanding of our data by providing methodologies, related third party data and reports



## Insights






Provide users with enhanced insights through visualisation tools and dashboards to help them understand our datasets



## Data Portal Usability

Enable users to navigate the data portal more efficiently by enhancing the user interface and providing more guidance resources

# AMBITION AREA: EASE OF ACCESS AND USABILITY

	Current State	Future State Ambition	Outcome of Future Ambition
<b>Automation and Integration</b> 	<ul style="list-style-type: none"> <li>More data could be uploaded to the portal automatically</li> <li>There are opportunities to enhance data consistency</li> <li>Data can be updated more frequently</li> <li>Users can use standard APIs for most datasets</li> </ul>	<ul style="list-style-type: none"> <li>Eliminate the need for manual intervention</li> <li>Enhance the quality of data at source</li> <li>Automatically onboard data to the portal</li> <li>Adopt open data formats and enhanced APIs</li> </ul>	<ul style="list-style-type: none"> <li>Reduces errors and enhances accuracy</li> <li>Enables access to greater volumes of data</li> <li>Enables simple integration with external systems</li> </ul>
<b>Data Requests</b> 	<ul style="list-style-type: none"> <li>There is an opportunity to reduce the time taken to fulfil data requests</li> </ul>	<ul style="list-style-type: none"> <li>Reduce the time needed to fulfil requests by enhancing existing process efficiency</li> </ul>	<ul style="list-style-type: none"> <li>Ensures faster fulfilment of user requests</li> <li>Helps to enhance the value and accuracy of responses</li> </ul>
<b>Documentation</b> 	<ul style="list-style-type: none"> <li>Shore methodology overviews are available for most datasets</li> <li>Data quality insights are not currently available</li> <li>Limited third-party resources are shared</li> </ul>	<ul style="list-style-type: none"> <li>Share detailed insights in our methodology</li> <li>Share data quality insights</li> <li>Provide links to relevant third-party data</li> </ul>	<ul style="list-style-type: none"> <li>Detailed methodologies will help enhance user understanding of our data</li> <li>Data quality insight will help users make better informed decisions</li> </ul>
<b>Insights</b> 	<ul style="list-style-type: none"> <li>We provide links to tools and dashboards that help users to review existing datasets</li> <li>There is an opportunity to share more insights</li> <li>Users can create basic graphs for some datasets</li> </ul>	<ul style="list-style-type: none"> <li>A consolidated network map that brings together all geolocation insights into one tool</li> <li>Self serve maps and charts</li> <li>Provide more unique insights that put our data into context and help simplify it for users</li> </ul>	<ul style="list-style-type: none"> <li>Ensures that data is available in an accessible format</li> <li>Helps to identify critical insights more efficiently</li> <li>Providing links to relevant data will help users to generate greater value from our data</li> </ul>
<b>Data Portal Usability</b> 	<ul style="list-style-type: none"> <li>We are focused on getting data onto our portal and ensuring it is refreshed at appropriate intervals</li> </ul>	<ul style="list-style-type: none"> <li>Share long term strategy report for our data portal</li> <li>Data portal guidance documents</li> <li>Data stories - detailed overviews of our data</li> <li>Enhance the intuitiveness of our portal interface</li> </ul>	<ul style="list-style-type: none"> <li>Our strategy will help users understand our ambitions and allow them the opportunity to influence our plans</li> <li>Data stories and reports will enable users to derive greater value from our data</li> <li>Helps to enhance the usability of our portal</li> </ul>

# AMBITION AREA: DATA AVAILABILITY AND REFRESH

Outline of the key ambition areas for the open data portal



We will focus on completing the automation of all data to the portal, making our data more available and easily accessible



## Automation and Integration

All datasets will be onboarded to the portal from the SSEN data lake with no manual intervention



## Consolidated Data

Enable users to access a consolidated version of our data, allowing them to view data that is most appropriate for their needs



## Data Catalogue





Provide users with a complete view of all SSEN Distribution Data. Users will be able to view all data that SSEN have whether it is shared or not



## Insights

Provide users with enhanced methods to interrogate and gain insight from our data.

# AMBITION AREA: DATA AVAILABILITY AND REFRESH

	Current State	Future State Ambition	Outcome of Future Ambition
<b>Automation and Integration</b> 	<ul style="list-style-type: none"> <li>More data could be uploaded to the portal automatically</li> <li>There are opportunities to enhance data consistency</li> <li>Data can be updated more frequently</li> </ul>	<ul style="list-style-type: none"> <li>Eliminate the need for manual intervention for data uploads entirely</li> <li>Enhance the quality of data at source</li> <li>Automatically onboard data to the portal</li> </ul>	<ul style="list-style-type: none"> <li>Reduces errors and enhances accuracy</li> <li>Enables access to greater volumes of data</li> </ul>
<b>Consolidated Data</b> 	<ul style="list-style-type: none"> <li>Users can download different types of data</li> <li>The user does not always have an understanding of all the data which we share</li> </ul>	<ul style="list-style-type: none"> <li>Users can create bespoke datasets.</li> <li>Users can select the type of data attributes that they want to view</li> </ul>	<ul style="list-style-type: none"> <li>Reduce the manual effort required to review and download multiple datasets to find insight</li> <li>Enables users to find the data that they need faster, leading to more efficient decision making</li> </ul>
<b>Data Catalogue</b> 	<ul style="list-style-type: none"> <li>We share a list of all data assets available in the portal</li> <li>Users are not aware of all the data that we manage</li> </ul>	<ul style="list-style-type: none"> <li>We will share a list and description of all data managed by ourselves</li> <li>Users will be able to view the status of all data owned by us</li> <li>Users will be able to select 'request data' against each dataset or attribute type in the organisation</li> </ul>	<ul style="list-style-type: none"> <li>This will help users to quickly identify which data is shared or open without needing to send a request</li> <li>Reduced the manual effort involved in the data request process for users</li> <li>It will help support the data request process by allowing users to see a list of all of our data</li> </ul>
<b>Insights</b> 	<ul style="list-style-type: none"> <li>Our data is shared on the portal in a tabular format</li> <li>Our visualisation tools and dashboards present the existing data in a visual format</li> </ul>	<ul style="list-style-type: none"> <li>Use third party data to put our data into context</li> <li>Enable users to request more advanced insights and support</li> <li>Users can request more advanced insights from our data modelling and SME teams</li> </ul>	<ul style="list-style-type: none"> <li>Help users to understand the relevance of our data by putting it in context using third party resources</li> <li>Enables users to gain insights from data SME's and analytics experts within our organisation</li> <li>Provides bespoke insights for specialist user types</li> </ul>

# AMBITION AREA: ADVANCED ANALYTICS AND INSIGHTS

Outline of the key ambition areas for the open data portal



In our next phase of development, we will focus on providing users with advanced analytics and insights.



## Advanced Insights

Provide advanced insights for specialist user types. Users will be able to gain advanced insight and specialist guidance from our data SME's.



## Advanced Search

Develop an advanced search tool that will enable users to find the most appropriate data based on a description of what they need



## Customisable Dashboards

Enable users to generate customisable dashboards so that they can see the most critical insights that they require at a glance



## Advanced Charts and Maps






Enhance the chart and map capability of our data portal. Provide users with detailed charts and maps that enable them to drill deeper into our data



## Contextual Reports

Put our data into context by sharing specialist reports around our interpretation of what is happening in the industry

# AMBITION AREA: ADVANCED ANALYTICS AND INSIGHTS

	Current State	Future State Ambition	Outcome of Future Ambition
<div>Advanced Insights</div> 	<ul style="list-style-type: none"> <li>Our data is shared on the portal in a tabular format</li> <li>Our visualisation tools and dashboards present the existing data in a visual format</li> </ul>	<ul style="list-style-type: none"> <li>Develop high value detailed insights based on specific use cases for stakeholders</li> <li>Provide access to advanced insights for stakeholder groups that will benefit from specialist insights</li> </ul>	<ul style="list-style-type: none"> <li>Generate enhanced value for users by providing specialist insights</li> </ul>
<div>Advanced Search</div> 	<ul style="list-style-type: none"> <li>Users need to know what they are looking for before they search for it on the portal</li> <li>Users search for the name of the dataset that they are looking for</li> </ul>	<ul style="list-style-type: none"> <li>Provide users with an advanced search tool that enables them to search for the type of data they want using general terms</li> <li>Users will be able to outline what type of data they need to access and an advanced solution will be able to point them towards the most appropriate data</li> </ul>	<ul style="list-style-type: none"> <li>Enables the user to find the data they need and gain insights at a faster pace</li> <li>SSEN often receive requests for data that exists on the portal; this will help users to better understand what data is available</li> <li>Reduces the manual effort required to identify which dataset has the insight you require</li> </ul>
<div>Customisable Dashboards</div> 	<ul style="list-style-type: none"> <li>Users need to download multiple datasets to gain access to the insights that they need</li> <li>Users need to use analytics tools to consolidate and visualise data</li> <li>We share high level dashboards for specific datasets</li> </ul>	<ul style="list-style-type: none"> <li>Enable users to generate customisable dashboards directly from the data portal</li> <li>Provide users with the ability to decide on the placement of graphs and insights on their dashboard</li> <li>Provide dashboard training and recommendations</li> </ul>	<ul style="list-style-type: none"> <li>Enables users to review our data at a faster pace</li> <li>Provides access to visualisations that help to simplify complex datasets</li> <li>Enhances the value of the portal for users by making it align with their needs</li> </ul>
<div>Advanced Charts and Maps</div> 	<ul style="list-style-type: none"> <li>Users can create high level charts directly from the portal with some limitations</li> <li>Users can review our data using high level mapping solutions</li> </ul>	<ul style="list-style-type: none"> <li>Review and enhance the chart building capabilities of the data portal</li> <li>Provide users with enhanced analytics capabilities</li> <li>Use third party data to put SSEN data in context</li> </ul>	<ul style="list-style-type: none"> <li>Enables users to gain quick insights into our data without needing to download data manually</li> <li>Helps users to understand the relevance of our data by putting it in context using third party resources</li> </ul>
<div>Contextual Reports</div> 	<ul style="list-style-type: none"> <li>Data is shared in a raw format on the data portal</li> <li>Users can access reports and third party links related to our data</li> </ul>	<ul style="list-style-type: none"> <li>We will provide regular top-level analysis of our data and its potential implications on the wider market</li> </ul>	<ul style="list-style-type: none"> <li>This will improve our level of collaboration and openness</li> <li>This will help users to make more informed decisions</li> </ul>

# AMBITION AREA: DATA CONSOLIDATION

Outline of the key ambition areas for the open data portal



We will move on to focus on consolidating data for users to provide them with access to data attributes that are most relevant for them



## Advanced Search

Provide users with an advanced search tool that will enable them to find the most appropriate data based on a description of what they need



## Intelligent Insights

Enable users to have questions answered around any of our datasets using trained generative AI



## Automated Datasets





Automatically generate a dataset based on a description of what type of insight you require



## Advanced Insights

Provide specialist users with more advanced AI and data SME driven insights

# AMBITION AREA: DATA CONSOLIDATION

	Current State	Future State Ambition	Outcome of Future Ambition
<div>Advanced Search</div> <div>  </div>	<ul style="list-style-type: none"> <li>Users need to know what they are looking for before they search for it on the portal</li> <li>Users search for the name of the dataset that they are looking for</li> </ul>	<ul style="list-style-type: none"> <li>Provide users with an advanced search tool that enables them to search for the type of data they want using general terms</li> <li>Users will be able to outline what they need to see and an advanced solution will be able to point them towards the most appropriate data</li> </ul>	<ul style="list-style-type: none"> <li>Generates enhanced value for users by providing specialist insights</li> <li>Reduces the manual effort required for users to find the type of data that they are looking for</li> <li>Enables users to gain insights at a faster pace</li> </ul>
<div>Intelligent Insights</div> <div>  </div>	<ul style="list-style-type: none"> <li>Users can view descriptions for each dataset</li> <li>Users can view high level methodology statements to learn about how our data was developed</li> <li>Users can view reports to learn more about our datasets</li> </ul>	<ul style="list-style-type: none"> <li>Users can ask basic questions about our data and can receive helpful answers to support decisions</li> <li>Users can learn about our data without needing to review detailed reports</li> </ul>	<ul style="list-style-type: none"> <li>Users will be able to learn about how to use our data effectively</li> <li>Users will gain efficient access to critical insight for decision making with minimal manual effort</li> </ul>
<div>Automated Datasets</div> <div>  </div>	<ul style="list-style-type: none"> <li>Data is shared in a raw format on the data portal</li> <li>Users can download or view API to data and use their own analytics capabilities to identify connections</li> </ul>	<ul style="list-style-type: none"> <li>Automatically generate a dataset based on a description of the type of the data the user needs</li> <li>Based on the users description, provide them with a bespoke dataset with appropriate data attributes</li> </ul>	<ul style="list-style-type: none"> <li>Users will be able to automatically generate appropriate datasets for their specific needs</li> <li>Users will be able to get to insights at a faster time</li> <li>We will reduce the length of time required to respond to user data requests</li> </ul>
<div>Advanced Insights</div> <div>  </div>	<ul style="list-style-type: none"> <li>Our data is shared on the portal in a tabular format</li> <li>Our visualisation tools and dashboards present the existing data in a visual format</li> </ul>	<ul style="list-style-type: none"> <li>Develop high value detailed insights based on specific use cases for stakeholders</li> <li>Provide access to advanced insights for stakeholder groups that will benefit from specialist insights generated by data SME's abd advanced AI solution</li> </ul>	<ul style="list-style-type: none"> <li>Generates enhanced value for stakeholders by providing high value specialist insights</li> <li>Reduces the time required for data SMEs to provide insights to users</li> </ul>

# AMBITION AREA: MAINTAIN AND IMPROVE

Outline of the key ambition areas for the open data portal



We will ensure we stay consistent and focus on developing, maintaining and improving our advanced platform



## Data Lake Integration

Continually review the alignment between source systems, the data lake and SSEN data portal. Ensure that data quality is tracked and improved



## Data Consolidation

Continue to identify opportunities to improve the efficiency of data consolidation and getting users access to insight



## Advanced Insights





Continue to identify opportunities to provide and enhanced service to organisations that require specialised insights



## Open Insights and Visuals

Continually enhance the quality and availability of insights and visualisations

# AMBITION AREA: MAINTAIN AND IMPROVE

	Current State	Future State Ambition	Outcome of Future Ambition
<b>Data Lake Integration</b> 	<ul style="list-style-type: none"> <li>More data could be uploaded to the portal automatically</li> <li>There are opportunities to enhance data consistency</li> <li>Data could be updated more frequently</li> </ul>	<ul style="list-style-type: none"> <li>Continue to identify and review opportunities to enhance the data lake integration</li> <li>Develop a process for automatically triaging all data in the data lake as attributes rather than datasets</li> </ul>	<ul style="list-style-type: none"> <li>Improves the ease of access to data for users</li> <li>Proactively triaging data removes the need for users to request data</li> </ul>
<b>Data Consolidation</b> 	<ul style="list-style-type: none"> <li>Users can download different types of data</li> <li>The user does not always understand what data we have available</li> </ul>	<ul style="list-style-type: none"> <li>Continue to identify and review opportunities to provide users with consolidated datasets</li> <li>Review the effectiveness of data consolidation features in terms of user satisfaction</li> <li>Provide links to bespoke datasets for common data portal user groups, based on reviewing user activity</li> </ul>	<ul style="list-style-type: none"> <li>Improves the users ability to generate datasets that are fit for their unique needs</li> <li>Reduces the effort required to download multiple datasets</li> <li>Users requirements will be anticipated based on data analysis, helping to reduce the time required to generate insights</li> </ul>
<b>Advanced Insights</b> 	<ul style="list-style-type: none"> <li>Our data is shared on the portal in a tabular format</li> <li>Our visualisation tools and dashboards present the existing data in a visual format</li> </ul>	<ul style="list-style-type: none"> <li>Regularly identify and review opportunities to provide users with enhanced insights</li> <li>Review the effectiveness of enhanced insight features in terms of user satisfaction</li> </ul>	<ul style="list-style-type: none"> <li>Improves the users ability to access enhanced insights that are fit for their unique needs</li> <li>The solution will be improved based on user feedback</li> </ul>
<b>Open Insights and Visuals</b> 	<ul style="list-style-type: none"> <li>Data is shared in a visual format for several datasets</li> <li>Our visualisation tools and dashboards present our data in a visual format</li> </ul>	<ul style="list-style-type: none"> <li>Continue to identify and review opportunities to provide users with strong data visualisation capabilities</li> <li>Review tooling options around data visualisations</li> </ul>	<ul style="list-style-type: none"> <li>Improves the users ability to visualise data on the portal in a manner that suits their needs</li> <li>Ensures that we onboard appropriate visualisation tools based on user requirements</li> </ul>

# ACHIEVING OUR AMBITION

To deliver our ambition, co-ordination and innovation will be required across industry

## CONTINUAL ENGAGEMENT



Working with users to understand motivations for accessing data and enhancing usability

## SUPPORT REQUIRED



1. User Feedback
2. User Recommendations
3. User Data Requests

## REGULATORY FRAMEWORK



Understanding trust frameworks and sharing data and insights in sufficient granularity to create stakeholder confidence

## SUPPORT REQUIRED



1. Regulator recommendations
2. DNO expertise

## INNOVATION



Innovation in how we offer enhanced insights through analytics and natural language processing

## SUPPORT REQUIRED



1. Industry specialist insight
2. Data science and engineering expertise

## DATA EFFICIENCIES



Employ state of the art models to understand how to collect, analyse and store data efficiently to minimise cost and maximise value

## SUPPORT REQUIRED



1. Data science and engineering expertise
2. Input from Data SME's

## NOVEL METHODS



Employ explainable Artificial Intelligence and Generative Modelling to carefully interpret siloed and disparate data sources

## SUPPORT REQUIRED



1. Data science and engineering expertise

## INDUSTRY COLLABORATION



Communication and alignment across energy generators, developers and partners

## SUPPORT REQUIRED



1. DNO's
2. Developers
3. Industry Partners

# ROADMAP

Our high level, long term roadmap for the data portal and user type impacted

OUTCOMES	USER TYPE										2025/26	2026/27	2027/28	2028/29	2029/30
	Local Authority	Domestic Customer	Commercial Business	Battery Storage Owner	Distributed Generation	Large Energy User	Network and System	Vulnerable Customer	Researcher	Local and National Policy					
Improved data quality and refresh through automation	X	X	X	X	X	X	X	X	X	X					
Improved data request and response rate	X	X	X	X	X	X	X	X	X	X					
Access to methodologies, third party data and reports	X	X	X	X	X	X	X	X	X	X					
Enhanced visualisation tools	X	X	X	X	X	X	X	X	X	X					
Enhanced user interface and guidance resources	X	X	X	X	X	X	X	X	X	X					
Data onboarded to portal with no manual intervention	X	X	X	X	X	X	X	X	X	X					
Users enabled to consolidate data based on needs	X	X	X	X	X	X	X	X	X	X					
Users can view a list of all data that SSEN own	X	X	X	X	X	X	X	X	X	X					
Enhanced methods to interrogate our data	X	X	X	X	X	X		X	X						
Advanced insight and specialist guidance at a cost	X	X	X	X	X	X	X	X	X	X					
Advanced search tool for locating appropriate data	X	X	X	X	X	X	X	X	X	X					
Customisable dashboards to view insights at a glance	X	X	X	X	X	X	X	X	X	X					
Users can review data with detailed charts and maps	X	X	X	X	X	X	X	X	X	X					
Data put into context by sharing specialist industry reports	X	X	X	X	X	X	X	X	X	X					
Advanced search tool that will generate bespoke datasets	X	X	X	X	X	X	X	X	X	X					
Generative AI that answers complex data questions	X	X	X	X	X	X	X	X	X	X					
Advanced AI and data SME driven insights for specific users	X		X	X		X			X						
Data quality is tracked and improved	X	X	X	X	X	X	X	X	X	X					

# ENGAGE WITH US

How to contact our data team

## STAKEHOLDER ENGAGEMENT

For any general data enquiries

[data@ssen.co.uk](mailto:data@ssen.co.uk)



[stakeholder.engagement@sse.com](mailto:stakeholder.engagement@sse.com)



[www.ssen.co.uk](http://www.ssen.co.uk)



[x.com/ssencommunity](https://x.com/ssencommunity)



[facebook.com/ssencommunity](https://facebook.com/ssencommunity)



[linkedin.com/company/ssencommunity](https://linkedin.com/company/ssencommunity)



SSEN DSO Action Plan Year 3 (August 2025)

### Data Portal Users:



*"We use SSEN data to support new developments and/or refurbishment projects we are looking at so we can identify project risks at an early stage."*

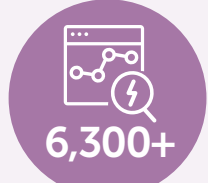
*"We use the data portal to understand network behaviour and issues in local areas"*

*"SSEN data is integral to the local authority membership work that we do"*

*"We use SSEN data to identify where we would have the best opportunity of getting a grid connection"*



## TOTAL ENGAGEMENTS SINCE DECEMBER 2024



New Data Portal  
users registered



Data Portal  
Stakeholders surveyed



People engaged in data  
related events



Data Portal Views