Building Resilience
Resilient Communities Fund
Who we are

Scottish and Southern Electricity Networks manages, maintains and develops the electricity networks which bring power to 3.8 million homes and businesses in the north of Scotland and central southern England.

Our engineers take care of around 130,000 kilometres of wires and cables, and over 100,000 substations. We work hard to ensure our networks are as reliable as possible and invest millions of pounds every year to upgrade and improve the electricity supplies within our transmission and distribution areas.

We pride ourselves not just on working in our communities, but being part of them as well. Our skilled teams are based right across the regions we serve, supported by engineering and customer service teams based in major offices and depots in centres like Reading, Portsmouth, Perth and Inverness.

Our first priority is to provide a safe and reliable supply of electricity to the communities we serve.

Building resilience

At Scottish and Southern Electricity Networks, extreme weather is something we expect and prepare for. Whether it’s gale-force winds, floods or sub-zero temperatures, weather conditions present a significant challenge to our business, and it’s a challenge we share with the communities we serve.

We regularly invest in the network to ensure it is as reliable it can be, but when the weather works against us and electricity supplies are interrupted, we’re committed to providing our communities with the support they need to stay resilient whilst we work to restore power as quickly and safely as possible.

This work includes on-the-ground support from our community and customer service teams to help with resilience planning and co-ordination, but we recognise that sometimes communities require financial assistance too.

That’s why we set up the Resilient Communities Fund, which provides grants of up to £20,000 for local resilience projects. Over the past four years we’ve funded some invaluable projects through the scheme; from flood defences, to snow ploughs, and rescue boats - which now play an important role in supporting the local response in emergency situations.

The fund also supports wider forms of resilience too, inviting applications from projects that encourage community cohesion, so that all community members are supported, and funding initiatives that are targeted to those in most need, such as the fuel poor or elderly.

This report details some of the projects we’ve supported across our north of Scotland and central southern England regions since the fund launched in 2015, demonstrating the great work of local organisations in making sensible preparations and galvanising their resources for whatever the weather might bring.

In recognition of its success, we’ve extended the Resilient Communities Fund until 2023 so that we can continue to help build resilience in the regions we serve.

We look forward to supporting many more projects in the years to come.

Colin Nicol,
Managing Director,
Scottish and Southern Electricity Networks
The fund at a glance

£2.13m to projects since 2015

325 local authority areas benefited from support

66 defibrillators funded

40 flood prevention projects supported

16 projects to support vulnerable people

52 resilience vehicles funded

18 projects to supply back up generation

“This fund is a huge support to creating resilient communities and I believe it demonstrates SSEN’s drive to support communities who are at the heart of what the company does.”

Norman Kerr OBE, Director of Energy Action Scotland and chair of our north of Scotland fund

About the Fund

The Resilient Communities Fund is a competitive grant-making fund which opens once a year to not-for-profit community groups and charities in our electricity distribution network areas in central southern England and the north of Scotland.

What does the fund support?
The fund provides grants of between £1,000 and £20,000 to support projects that achieve one of the following criteria:

1. Vulnerability - To protect the welfare of vulnerable community members through enhancing their resilience and improving community participation and effectiveness.

2. Resilience for Emergency Events - To enhance community facilities, services and communication specifically to support the local response in the event of a significant emergency event.

How is the fund managed?
The fund is overseen by an internal funding team who provide advice and support to applicants at all stages of the process, including training on emergency resilience plans.

Two independent judging panels, one north and one south, review applications and determine which projects should receive funding. The panels comprise representatives with expertise in community resilience planning, including Scottish Government, British Red Cross and National Energy Action, alongside members of the SSEN management team.

How are fund priorities set?
Each year we consult with a broad range of stakeholders including national and local government, community members and past applicants to set the priorities for the fund in each network area.

We’ve also developed a Vulnerability Mapping Tool with Dundee University. This tool is used to identify communities who have low resilience, support them to apply to the fund, and to inform the panel of the resilience rating of each area.

Our funding process

1. Setting Priorities
   An annual stakeholder consultation sets fund priorities. Specific regional needs considered.

2. Open Applications
   Fund opens for 12 weeks. Guidance offered on project specifications and application submissions.

3. Independent Panel
   Grant decisions made by expert independent panel based on fund priorities.

4. Ongoing Support
   Guidance from our customer relationship managers and access to resilience support services.
Regional trends

The fund has identified several trends across central southern England:

1. Communication is vital
   From ensuring local radio stations can continue operation during emergencies, to providing the latest technology latest communication technology, it’s clear that frequent information exchange in emergencies is essential. We have also seen a growth in requests for multi-charge points at emergency hubs.

2. Sharing best practice
   The fund benefits from resilience information sharing which happens at local and regional level. An innovative award to one community can act as a catalyst for improved resilience across an entire local authority area.

3. Supporting medical emergencies
   A common concern for communities is dealing with an unexpected medical emergency. Communities have been preparing for such events through a range of first aid training, supporting medical volunteers and the purchase of medical equipment.

"As the national fuel poverty charity National Energy Action is only too aware of the need to build capacity at local level to support vulnerable householders. I'm delighted to have been part of the judging panel and to help ensure that communities who need support become more resilient to the impact of severe weather."

Danni Crosland, Director of Operations at National Energy Action and panel member

Surrey Search and Rescue

£17,028 awarded in September 2017

Water rescue services in Surrey improved through new communication equipment.

Surrey Search and Rescue covers the whole of the south east and have been called into neighbouring Hampshire, Berkshire and Wiltshire to assist Police. The new communication equipment enhances the team’s capacity to respond to emergencies. This has allowed the team to respond quicker and be deployed within minutes.

"The digital repeater network gives us the ability to talk to from one side of the county to the other to coordinate our response. The GPS unit built into each radios keeps our crew safer as we can now track them in real-time from the command unit. It also helps when our crews find the missing person as we know instantly where they are and the location of the nearest teams we can deploy to support with casualty care."

Seamus Kearns, Head of Operations Surrey Search and Rescue
Serve On

£19,979 awarded in September 2018

Communities will benefit from a comprehensive resilience training programme.

Serve On is a local charity which supports the resilience of communities in Wiltshire and Salisbury. They have employed a Training Officer to enhance the training on offer to local volunteers. 100 volunteers will benefit from a range of training on a range of resilience themes including personal resilience, power and lighting, and first aid.

“We are excited by the good we can achieve and we think that, in the future, there are going to be a great many people with cause to be grateful to the Resilient Communities Fund for this opportunity.”

Martin Phillips, Serve On

North of Scotland Fund

£451,622 awarded to projects in 2017 and 2018

26 Emergency Resilience Hubs supported

8 satellite phones purchased for remote communities

6 resilience vehicles provided

Regional trends

The fund has been able to support communities across the geographically disparate network region in the north of Scotland. The following trends have been identified:

1. Supporting remote communities
   The unique resilience needs of the Scottish islands are a key focus. A common area of concern is having reliable power during extreme weather and SSEN has provided generator equipment which has enabled vital services including GP practices, welfare services and resilience hubs to operate safely.

2. Enhancing emergency services
   The remote communities in the north of Scotland can experience extended waiting times for emergency services during extreme weather events and several applications have focused on building emergency services capacity.

3. Funding regional projects
   The fund has supported projects which build capacity across the whole north of Scotland region including increasing the capacity of the Scottish Flood Forum and funding the Rural Watch Service managed by Neighbourhood Watch Scotland.

Resilience to heavy snow strengthened through the purchase of a snow blade.

Monkton Farleigh is a Wiltshire rural community of around 400 people, which has experienced difficulties due to heavy snowfall and its elevated position. Through the fund, they were able to purchase a snow blade, which could be affixed to the front of a tractor. This would allow them to clear snow from roads and other important access areas. When the Beast from the East hit the country in early March 2018, the blade was deployed to clear snow which had made the main street and access roads impassable.

“We deployed the snow plough only days after its arrival and were able to keep the village functioning as envisaged in our emergency plan. Without the SSEN Resilience Fund a small community such as ours would have been unable to afford such a useful piece of equipment.”

Mathew Midlane, Monkton Farleigh Parish Council

“...without the SSEN Resilience Fund a small community such as ours would have been unable to afford such a useful piece of equipment.”

Mathew Midlane, Monkton Farleigh Parish Council

“The support from SSEN will really help further develop the Neighbourhood Watch Scotland focus, within both urban and rural areas across the North of Scotland, of bringing communities together, building community resilience and encouraging communities to look out for each other on issues of safety and resilience.”

Willie Clark, Neighbourhood Watch Scotland
Pillar Kincardine
£14,274 awarded in September 2017

People with mental health difficulties in Aberdeenshire have improved resilience thanks to specialist action plans.

Pillar Kincardine is a voluntary organisation based in Stonehaven, Aberdeenshire which supports people coping with serious emotional, social or mental health difficulties. This project allows members to meet with representatives of emergency services and SSEN’s customer relationship manager in an informal setting and breaks down barriers to communication on both sides, equipping members with information and practical advice for their personal action plans. The project supports 90 local residents.

“Not only has SSEN funding helped Pillar to continue supporting people who are looking to improve their mental health and wellbeing, it has increased the range and type of support we can offer and strengthens our ongoing work around building resilient communities.”
Moira Hurry, Service Manager, Pillar Kincardine

Isle of Bute Resilience Team
£3,686 awarded in September 2018

An island community will benefit from enhanced resilience capacity.

The island of Bute can become cut off in the event of a storm. The local community council prepared the Bute Emergency Plan following a major severe weather power outage and disruption in January 2012 but resilience capacity continued to be an issue during an emergency. The grant has enabled the gap to be filled by the purchase of resilience equipment, volunteer protective clothing and range of volunteer training.

“This grant has enabled us to buy the equipment and uniforms needed to allow us to continue supporting our community when in greatest need. Without the support we would not be able to assist the emergency services in the way we plan to.”
Fiona Gillespie, Isle of Bute Resilience Team

Perthshire First Responders
£15,000 awarded in September 2017

People in remote areas have access to vital medical help thanks to new emergency response vehicle.

Perth First Responders is supported by expert volunteers who answer life threatening 999 calls in areas of Perthshire and Dundee where it may be difficult for the Scottish Ambulance Service to reach. They provide lifesaving treatment whilst the ambulance is on its way and teach communities to perform CPR courses. A specially equipped vehicle is vital to the service’s success as it enables volunteers to reach remote communities and transport equipment.

“This fantastic grant of £15,000 means that we can carry on helping to save lives across Perthshire. Since purchasing the vehicle, we have already covered 3,000 miles supporting the emergency services. We are proud to carry the SSEN logo on our vehicle.”
Catherine Procter, Perth First Responders

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Funds in focus

Central Southern England Fund 2018

£190,579.43 Award Amount
203% Fund Demand
26 Projects funded

<table>
<thead>
<tr>
<th>Organisation</th>
<th>Project Description</th>
<th>Award Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>North Wiltshire RAYNET</td>
<td>To provide equipment for a communications trailer.</td>
<td>£10,000</td>
</tr>
<tr>
<td>Wiltshire SAR</td>
<td>To purchase a Command Vehicle.</td>
<td>£10,000</td>
</tr>
<tr>
<td>Hampshire Search &amp; Rescue Dogs</td>
<td>To purchase a drone and thermal imaging camera.</td>
<td>£9,925</td>
</tr>
<tr>
<td>Berkshire Lowland Search and Rescue (BLSAR)</td>
<td>To provide training and support for psychological trauma.</td>
<td>£7,000</td>
</tr>
<tr>
<td>Chalrston Parish Council</td>
<td>To purchase flood and emergency equipment.</td>
<td>£6,510</td>
</tr>
<tr>
<td>Chesterton Community Partnership</td>
<td>To create an emergency centre.</td>
<td>£4,203</td>
</tr>
<tr>
<td>Milton (Abingdon) Parish Council</td>
<td>To provide defibrillators and training for residents.</td>
<td>£4,000</td>
</tr>
<tr>
<td>Blewbury Parish Council</td>
<td>To purchase a defibrillator and other equipment.</td>
<td>£2,677</td>
</tr>
<tr>
<td>West Oxford Community Association</td>
<td>To purchase a defibrillator.</td>
<td>£2,196</td>
</tr>
<tr>
<td>Collingbourne Ducis Parish Council</td>
<td>To purchase a defibrillator.</td>
<td>£1,639</td>
</tr>
<tr>
<td>14th Andover (Stockbridge) Scout Group</td>
<td>To purchase emergency equipment.</td>
<td>£1,579</td>
</tr>
<tr>
<td>Longworth Village Hall</td>
<td>To purchase a defibrillator.</td>
<td>£1,451</td>
</tr>
<tr>
<td>The Whitchurch Association</td>
<td>To purchase emergency equipment.</td>
<td>£1,379</td>
</tr>
<tr>
<td>Cholsey Parish Council</td>
<td>To purchase a defibrillator.</td>
<td>£1,307</td>
</tr>
<tr>
<td>North Aston Parish Meeting</td>
<td>To purchase a defibrillator.</td>
<td>£1,289</td>
</tr>
<tr>
<td>Box Parish Council Flood Wardens</td>
<td>To purchase equipment for flooding.</td>
<td>£1,189</td>
</tr>
<tr>
<td>Shrivenham Parish Council</td>
<td>To purchase a defibrillator and salt spreader.</td>
<td>£1,165</td>
</tr>
<tr>
<td>Stalbridge Scout Group</td>
<td>To purchase a defibrillator.</td>
<td>£1,000</td>
</tr>
<tr>
<td>Kington St Michael Parish Council</td>
<td>To purchase a generator.</td>
<td>£415</td>
</tr>
</tbody>
</table>
**Central Southern England Fund 2017**

- **Award Amount**: £243,989
- **Fund Demand**: 260%
- **Projects funded**: 36

### Organisation and Project Description

<table>
<thead>
<tr>
<th>Organisation</th>
<th>Project Description</th>
<th>Award Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>St Mary Bourne Parish Council</td>
<td>To complete flood resilience work.</td>
<td>£20,000</td>
</tr>
<tr>
<td>Wessex 4x4 Rescue</td>
<td>To purchase a 4x4 trailer.</td>
<td>£18,500</td>
</tr>
<tr>
<td>Surrey Search and Rescue</td>
<td>To fund digital communications upgrades.</td>
<td>£17,029</td>
</tr>
<tr>
<td>Wessex Flood Rescue Unit</td>
<td>To provide training and equipment.</td>
<td>£15,365</td>
</tr>
<tr>
<td>Bulford Parish Council</td>
<td>To purchase flood equipment.</td>
<td>£14,626</td>
</tr>
<tr>
<td>Hampshire Search and Rescue</td>
<td>To purchase hand-held GPS.</td>
<td>£13,375</td>
</tr>
<tr>
<td>Gloucestershire Rural Community Council</td>
<td>To run resilience planning events.</td>
<td>£12,350</td>
</tr>
<tr>
<td>CAN International</td>
<td>To provide volunteer training.</td>
<td>£10,654</td>
</tr>
<tr>
<td>Christchurch Lifesaving Club</td>
<td>To provide water rescue training.</td>
<td>£10,437</td>
</tr>
<tr>
<td>Burton Bradstock Parish Council</td>
<td>To purchase flood barriers.</td>
<td>£10,367</td>
</tr>
<tr>
<td>Dorset Search Dogs</td>
<td>To improve radio network coverage.</td>
<td>£10,066</td>
</tr>
<tr>
<td>Southbourne Surf Lifesaving Club</td>
<td>To purchase water rescue equipment.</td>
<td>£10,062</td>
</tr>
<tr>
<td>Old Windsor Parish Council</td>
<td>To employ a vulnerable persons outreach worker.</td>
<td>£7,800</td>
</tr>
<tr>
<td>Team Rubicon UK</td>
<td>To support resilience volunteer recruitment.</td>
<td>£7,000</td>
</tr>
<tr>
<td>Malmesbury Town Council</td>
<td>To purchase radios and emergency event equipment.</td>
<td>£6,725</td>
</tr>
<tr>
<td>Play Gloucestershire</td>
<td>To install a defibrillator.</td>
<td>£6,207</td>
</tr>
<tr>
<td>Gillingham Town Council</td>
<td>To purchase resilience equipment.</td>
<td>£5,652</td>
</tr>
<tr>
<td>Arne Parish Council</td>
<td>To purchase a generator and water pump.</td>
<td>£5,246</td>
</tr>
<tr>
<td>HOPE Portsmouth</td>
<td>To install a defibrillator.</td>
<td>£4,760</td>
</tr>
<tr>
<td>John Pounds Community Trust</td>
<td>To install a defibrillator.</td>
<td>£3,780</td>
</tr>
<tr>
<td>Easterton Village Hall</td>
<td>To purchase an emergency generator.</td>
<td>£3,559</td>
</tr>
<tr>
<td>Newbury Rugby Football Club</td>
<td>To install a defibrillator.</td>
<td>£3,312</td>
</tr>
<tr>
<td>Finchampstead Parish Council</td>
<td>To install a defibrillator.</td>
<td>£3,126</td>
</tr>
<tr>
<td>Solent Rescue</td>
<td>To provide a flood rescue kit.</td>
<td>£2,841</td>
</tr>
<tr>
<td>Chilmark Parish Council</td>
<td>To purchase two mobile generators.</td>
<td>£2,660</td>
</tr>
<tr>
<td>Monkton Farleigh Parish Council</td>
<td>To purchase a snow blade.</td>
<td>£2,261</td>
</tr>
<tr>
<td>Winterbourne Parish Council</td>
<td>To install a defibrillator.</td>
<td>£2,106</td>
</tr>
<tr>
<td>Sturminster Marshall Parish Council</td>
<td>To install a defibrillator.</td>
<td>£1,995</td>
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</tbody>
</table>
North of Scotland Fund 2018

£186,672 Award Amount
440% Fund Demand
35 Projects funded

<table>
<thead>
<tr>
<th>Organisation</th>
<th>Project Description</th>
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</tr>
</thead>
<tbody>
<tr>
<td>Kingston Lisle Parish Council</td>
<td>To install a defibrillator.</td>
<td>£1,750</td>
</tr>
<tr>
<td>Beckley &amp; Area Community Benefit Society</td>
<td>To install a defibrillator.</td>
<td>£1,705</td>
</tr>
<tr>
<td>Community Council for Berkshire</td>
<td>To install a defibrillator.</td>
<td>£1,686</td>
</tr>
<tr>
<td>West Challow Parish Council</td>
<td>To install a defibrillator.</td>
<td>£1,613</td>
</tr>
<tr>
<td>Bradford on Avon Community Emergency Volunteers</td>
<td>To install a defibrillator.</td>
<td>£1,549</td>
</tr>
<tr>
<td>Trotton with Chithurst Parish Council</td>
<td>To purchase equipment for a resilience hub.</td>
<td>£1,277</td>
</tr>
<tr>
<td>Aldermaston Parish Council</td>
<td>To purchase emergency equipment and storage.</td>
<td>£1,076</td>
</tr>
<tr>
<td>Bradford Peverell Parish Council</td>
<td>To purchase a water pump.</td>
<td>£1,061</td>
</tr>
</tbody>
</table>

Organisation | Project Description | Award Amount |
-------------|---------------------|--------------|
Argyll FM Ltd | To broadcast in south Kintyre. | £25,000 |
Neighbourhood Watch Scotland | To provide Rural Watch Scotland across the North of Scotland. | £12,000 |
Royal Voluntary Service | To support older people who have become lonely or isolated to be resilient. | £11,506 |
Scottish Flood Forum | To purchase flood alerting systems for three rural communities. | £10,500 |
Fintry Community Council | To enable the community to action the Community Resilience Plan. | £10,000 |
Skye Mountain Rescue | To build and equip a storage facility. | £10,000 |
Assynt Mountain Rescue Organisation | To replace a 4x4 ambulance based at Thurso. | £10,000 |
Terrence Higgins Trust Scotland | To empower volunteers to become Community Resilience Champions. | £10,000 |
Scotland’s Charity Air Ambulance | To purchase new equipment for the air ambulance. | £8,746 |
Hopeman Community Association (HCA) | To purchase resilience equipment. | £8,195 |
Autism Initiatives | Helping people with an autism spectrum condition to build resilience. | £7,655 |
Alzheimer Scotland (Lewis and Harris) | To provide a circle of support for people with Alzheimers and dementia. | £6,750 |
Cuillin FM | To fund a generator. | £6,329 |
The Crask Inn | To replace a generator. | £6,000 |
Isle of Bute Resilience Team | To enhance a resilience team’s capability. | £3,686 |
Kyle of Sutherland Development Trust | To provide a generator. | £3,092 |
St Andrew’s First Aid | To purchase medical equipment. | £3,027 |

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To provide an Evacuation plan for a Care Home.

To build a resilience plan and equipment.

To replace satellite phones.

To install a generator change over point.

To install a change-over switch.

To enable the hall to be an emergency centre.

To provide a defibrillator.

Apex Church

Cairndow Community Council

Kintail Mountain Rescue Team

Highland Hospice

Nethy Bridge Community Council

Dulnain Bridge Public Hall

Crimond Area Tenants and Residents Association (CATRA)

Apex Church

Graemsay, Hoy and Walls Community Council

Medical Emergency Response Team (MERT)

Kilmuir Community Council

Kames and District Recreation Club

Stratherrick and Foyers Community Council

Stonehaven Flood Action

Papa Westray Community Council

Sanday Community Association

Stronsay Community Council

Westray Community Council

Banchory Community Council

Graemsay, Hoy and Walls Community Council

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<tr>
<td>Pillar Kincardine</td>
<td>To provide wellness plans for members.</td>
<td>£14,274</td>
</tr>
<tr>
<td>Badenoch &amp; Strathspey Community Transport Company</td>
<td>To keep people more socially connected in their communities.</td>
<td>£11,830</td>
</tr>
<tr>
<td>British Red Cross - Shetland</td>
<td>To purchase a vehicle for a patient transport service.</td>
<td>£10,000</td>
</tr>
<tr>
<td>Stronsay Community Council</td>
<td>To provide a change over switch and generator base stand.</td>
<td>£9,000</td>
</tr>
<tr>
<td>Community Off-Road Transport Action Group 4x4 Response</td>
<td>To provide equipment for logistical support to remote areas.</td>
<td>£8,245</td>
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<tr>
<td>Uyeasound Public Hall</td>
<td>To upgrade facilities to create an emergency hub.</td>
<td>£7,800</td>
</tr>
<tr>
<td>Eday Community Enterprise Ltd</td>
<td>To install an auto start panel and install a container.</td>
<td>£7,500</td>
</tr>
<tr>
<td>Merkinch Partnership</td>
<td>To provide community defibrillators and a training project.</td>
<td>£6,750</td>
</tr>
<tr>
<td>Kilmun Community Council</td>
<td>To provide a defibrillator and change over switch.</td>
<td>£5,040</td>
</tr>
<tr>
<td>Fetlar Community Association</td>
<td>To purchase equipment for an emergency response hub.</td>
<td>£4,710</td>
</tr>
<tr>
<td>Tarskaig Communities Hall Association</td>
<td>To equip an emergency response hub.</td>
<td>£3,494</td>
</tr>
<tr>
<td>Aberuthven Village Hall Trust</td>
<td>To provide a defibrillator, training and storage.</td>
<td>£4,371</td>
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<tr>
<td>Peedie Kirk United Reformed Church</td>
<td>To improve emergency lighting and fire detection.</td>
<td>£3,976</td>
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<tr>
<td>Arrochar Mountain Rescue Team</td>
<td>To purchase two monoculars.</td>
<td>£3,678</td>
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<tr>
<td>Graemsay, Hoy and Walls Community Council</td>
<td>To supply a generator change over switch.</td>
<td>£3,500</td>
</tr>
<tr>
<td>East Haven Together</td>
<td>To assist the community with a co-ordinated response to emergency events.</td>
<td>£3,420</td>
</tr>
<tr>
<td>Scourie &amp; District Community Council</td>
<td>To improve an emergency response hub.</td>
<td>£3,250</td>
</tr>
<tr>
<td>Drimnin Village Hall</td>
<td>To equip an emergency response hub.</td>
<td>£3,159</td>
</tr>
<tr>
<td>Stanley &amp; District Community Council</td>
<td>To improve a fire warning system.</td>
<td>£3,050</td>
</tr>
<tr>
<td>Ardgay and District Community Council</td>
<td>To provide two defibrillators.</td>
<td>£3,000</td>
</tr>
<tr>
<td>Marykirk Village Hall Management Committee</td>
<td>To fund an independent radio system.</td>
<td>£2,700</td>
</tr>
<tr>
<td>Newmill Community Association</td>
<td>To purchase a defibrillator and training.</td>
<td>£2,500</td>
</tr>
<tr>
<td>Kinross Community Association</td>
<td>To purchase a defibrillator.</td>
<td>£2,375</td>
</tr>
<tr>
<td>Torphins Community Council</td>
<td>To purchase community resilience equipment.</td>
<td>£2,335</td>
</tr>
<tr>
<td>Ellon Community Resilience Group</td>
<td>To provide training and equipment.</td>
<td>£2,000</td>
</tr>
<tr>
<td>Coupar Angus and Bendochy Community Council</td>
<td>To supply 300 floodsax.</td>
<td>£1,890</td>
</tr>
<tr>
<td>Sinclair’s Bay Community Council</td>
<td>To purchase a defibrillator.</td>
<td>£1,468</td>
</tr>
<tr>
<td>Tarskaig Communities Hall Association</td>
<td>To equip an emergency response hub.</td>
<td>£1,430</td>
</tr>
<tr>
<td>Lochbroom Leisure Ullaspool</td>
<td>To provide life-saving training.</td>
<td>£1,258</td>
</tr>
<tr>
<td>British Red Cross</td>
<td>To provide a generator for an emergency vehicle.</td>
<td>£1,200</td>
</tr>
<tr>
<td>Three Harbours Association</td>
<td>To install a defibrillator.</td>
<td>£1,003</td>
</tr>
<tr>
<td>Edderton Community Hall</td>
<td>To purchase a generator change over switch.</td>
<td>£818</td>
</tr>
<tr>
<td>Ferintosh Village Hall</td>
<td>To provide a generator change over switch.</td>
<td>£201</td>
</tr>
</tbody>
</table>
Our previous funding rounds

During the 2015 and 2016 funding rounds SSEN awarded £1.25m to 187 resilience projects – this included 46 projects to provide resilience equipment, 13 projects to improve communication and 26 projects to improve flood protection. You can find a full list of awards from the fund at www.ssen.co.uk/ResilienceFund/

Helping our customers

We understand the challenges that extreme weather can bring. Alongside the Resilient Communities Fund, we offer a number of additional services to help our customers.

For some, a power cut can be particularly distressing and difficult. We offer a free Priority Services register to give extra help and support to those in the greatest need. You may be eligible if you:
- Have children under 5
- Are over 60
- Have additional medical or communication needs.

For further information visit us at www.ssen.co.uk/PriorityServices
Or contact our dedicated team on 0800 294 3259
If you use a text phone, you can register by calling 0800 316 5457

Report a power cut instantly with our free Power Track app. You will also receive power cut updates and estimated restoration times.
The app is available now for free download on Apple & Android.

105 is the number to call if there’s a power cut. You can call 105 to report a power cut or find out information about power interruptions in your local area. You can also call 105 if you spot damage to electricity power lines and substations that could put you, or someone else, in danger. Remember, always keep a safe distance from potential hazards.

Contact Us

To find out more about the fund or register interest in the next round please contact:

**North of Scotland:**
Lindsay Dougan, lindsay.dougan@sse.com, 0141 224 7729,

**Central southern England:**
Gareth Shields, gareth.shields@sse.com, 0141 224 7712

www.ssen.co.uk/ResilienceFund/
We’d also love your feedback so please do share any ideas you have for improving the fund.
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