

Meter Point Administration Number (MPAN) process for requesting an additional MPAN



Scottish & Southern
Electricity Networks

Meter Point Administration Number(MPAN) process for requesting an additional MPAN

Scottish and Southern Electricity Networks are responsible for maintaining the electricity networks supplying over 3.7 million homes and businesses across central southern England and north of the Central Belt of Scotland.

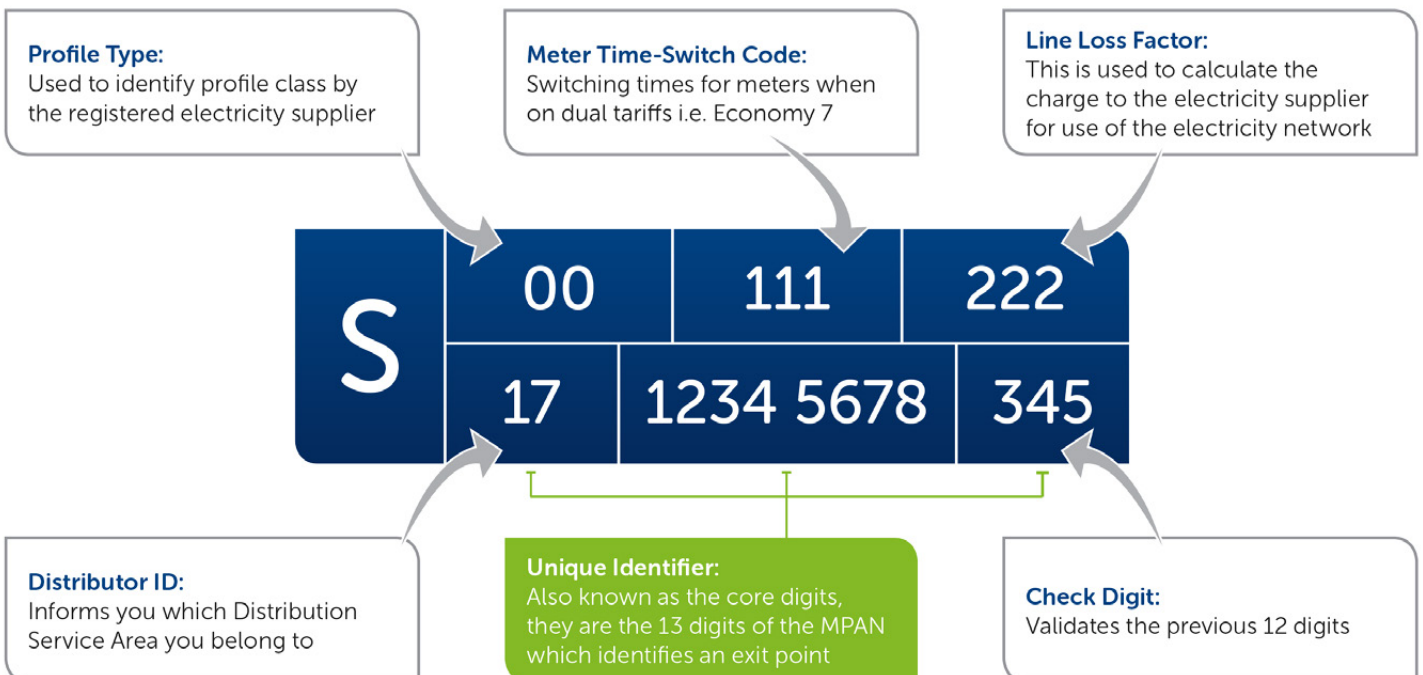
We own one electricity transmission network and two electricity distribution networks, comprising 106,000 substations and 130,000 km of overhead lines and underground cables across one third of the UK. Our first priority is to provide a safe and reliable supply of electricity to the communities we serve in Scotland and England.

The purpose of this document is to improve the clarity of information on how to request an additional Meter Point Administration Number (MPAN) following a change to your internal network where this has not required any work to be done to your incoming service connection (e.g. installing total heat total control storage heaters or installing an export meter for microgeneration below 30kW).

What's an MPAN number?

- The MPAN (Meter Point Administration Number) is a unique 13 digit reference used in Great Britain which identifies each electricity supply point.
- The MPAN is sometimes also called a Supply Number but it should not be confused with your customer reference number.
- All MPANs must be registered with an electricity supplier before a meter can be connected.
- MPANs can be found on energy bills.
- If you don't have an energy bill for the property (for example – if you have just moved into the property) please contact **MPAS 0345 026 2554** or **mpas@sse.com**

Example MPAN number



Process for the allocation of an additional MPAN

To allow us to create an additional MPAN, certain processes need to be followed to ensure that the MPAN can be correctly registered against the correct postal address

1 If you have an existing Meter Point Administration Number (MPAN) and require an additional MPAN you should request this through your electricity supplier.

2 Your electricity supplier will contact us and will send a D0168 dataflow requesting an additional MPAN to be issued.

3 We will respond to your electricity supplier's request by returning a D0169 dataflow along with the additional MPAN information.

4 Your electricity supplier will register your additional MPAN and connect your meter.

Need help?



+44(0) 800 048 1618



rpnetworks@sse.com

Write to us at:

Revenue Protection

Scottish and Southern Electricity Networks

Walton Park

Walton Road

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PO6 1UJ



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