

First Name Last Name
Company Name
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Postcode

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18 October 2012

Dear **First Name**

Delivering on our Commitments – SHETL’s Summer Consultation; and Innovating for a greener, more efficient future.

Delivering on our Commitments – SHETL’s Summer Consultation

In January 2012, we published our Business Plan update for SHETL, our transmission business, setting out our updated proposals for “Keeping the lights on and supporting growth” across the north of Scotland during the RIIO-T1 transmission price control period from 1 April 2013 to 31 March 2021. Since then, we have been developing the processes and procedures that will allow us to deliver against these proposals and we are pleased to provide you with our enclosed Summer Consultation.

This document summarises our work to date but we are keen that this is an inclusive process and to ensure it works for all of our Customers and Stakeholders. We have therefore highlighted a number of areas where we are keen to test our latest thinking to ensure it is appropriate to deliver to you in a meaningful and sustainable way.

An electronic version of our Summer Consultation, and our previous documentation on our RIIO-T1 Business Plan and further supporting information, can be found on our website at:

www.ssepd.co.uk/transmission/TransmissionPriceControlReview/

Thanks to everyone who has responded to our consultations including those who agreed to take part in our telephone survey work over the summer period. You helped us to identify areas for improvements. We will work with you to check the improvements we plan address many of your concerns.

Our First Consultation on the future of our electricity distribution networks Innovating for a greener, more efficient future.

We have enclosed a copy of Our First Consultation on our distribution business. Our regulator, Ofgem, has asked us to prepare a Business Plan for the period 1 April 2015 to 31 March 2023. We want to place the needs of our customers and stakeholders at the centre of our planning to ensure the distribution network is fit for purpose. We can’t do this without knowing your views.

In May, we set out the process that Ofgem expects to follow as we prepare our Business Plan. We also asked for your thoughts on the outputs that you believe we should prioritise as we develop our strategy to underpin our Business Plan. Thank you for sharing your views.

We have enclosed Our First Consultation document on the future of our electricity distribution networks. The document incorporates the feedback we received from our stakeholders, customers and outputs from Ofgem working groups. It also shows how these have influenced our approach. We have inserted a number of questions throughout the document so that you can provide comments and thoughts. To help we have summarised all the questions raised during the document in the "Your views" section and provided a prepaid envelope for its return alternatively, you can access respond on line at:

www.ssepd.co.uk/HaveYourSay/ED1/

Next Steps

We want to ensure that our plans and proposals reflect the interests and needs of our customers and stakeholders whilst allowing us to make and deliver meaningful and sustainable commitments to you.

To do this, we believe it is essential that we listen to your views and incorporate them into our thinking. Sometimes we do have to make tough decisions. However, where you take the time to share your thoughts with us and we have been unable to act upon your view, we will be open and honest in explaining this to you.

We want to incorporate your views in our future plans. If you have any comments, or would like to arrange a meeting to discuss any aspect of our plans then please contact us at the above address or email our project teams at:

transmission.review@sse.com for our transmission consultation

RIIO-ED1@ssepd.co.uk for distribution consultation

In order to incorporate your comments into the next stages of our work, we would appreciate it if responses could be submitted by **16 November 2012**. Early responses would be gratefully received.

Yours sincerely,



Dave Gardner
Director, Transmission



Stuart Hogarth
Director, Distribution